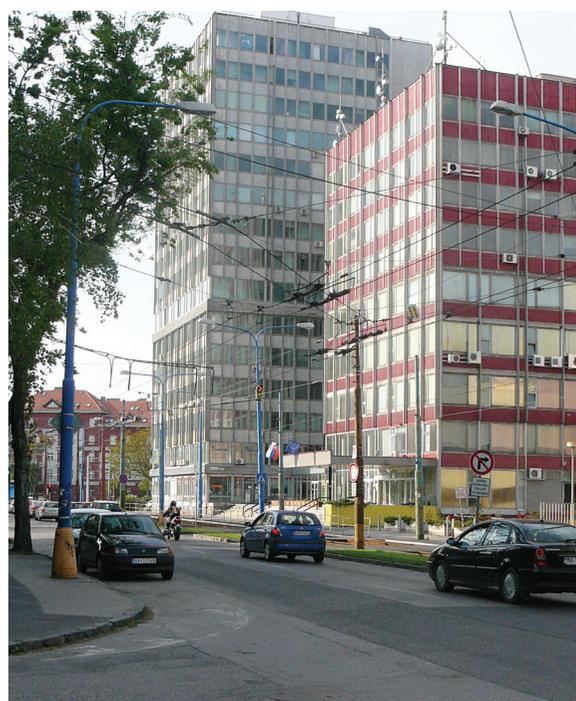


# Annual Report

of the Statistical Office of the SR

## 2012

č. 10120-0016/2013



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# Introduction

For the Statistical Office the year 2012 was another year of implementation of high-quality, relevant and timely statistical data helping managers at various managerial levels, state or private institutions and enterprises to make right, qualified and real-time decisions. In the field of **methodology**, the Statistical Office of the SR was successfully continuing in the integration process of another administrative data sources into business statistics and within strengthening the quality enhancement tools of statistical outputs, it prepared self-evaluation of the statistical production processes.

The year 2012 was the first year of implementation of the *Programme of State Statistical Surveys for the years 2012-2014*, compiled by the Statistical Office of the SR in collaboration with ministries and state organizations issued by the Decree No. 358/2011 Coll. In 2012, the number of statistical forms increased by 5 short-term surveys and decreased by 7 long-term surveys.

The **National Account Department** paid attention to the transformation of sector data within implementation of the classification SK NACE Rev.2 into the system of national accounts. Slovakia was one of the 5 member countries where the requirements of this regulation were fully satisfied. Immensely important task was the implementation of the new



*Lucia Kubcová*

regulation to the system of national and regional accounts ESA2010 which should enter into force in 2014.

In **price statistics**, the revision of weight schemes for calculating price indices of construction, agricultural products and market services was conducted. The department actively participated in the Eurostat project focused on comparison of absolute values of consumer prices of selected goods within EU individual countries as well as in the Eurostat project aimed at calculation of price indices of real estates and goods and services related to owner-occupied dwellings.

Besides the monthly processing of statistical data of foreign trade and their de-updating, the Office conducted Eurostat activities aimed at simplification of the system of INTRASTAT, by means of the so-called SIMSTAT. Simplification of the system of INTRASTAT should not



have a negative effect on the quality of data provided to the most important customers.

The year 2012, was a decisive one in the processing of the **2011 Population and Housing Census** results. The first results were released and 8 publications on basic demographic characteristics on the national, regional, district and municipal levels were issued. The works related to output reports for domestic and international users and for the Eurostat started. The whole database of the 2011 Population and Housing Census was updated in demography statistics, at national level.

In short-term business statistics the focus of the works is aimed at meeting the deadlines of the first data transmission. In 2012, the works related to the preparation of the new base year 2010 and the new weight scheme for calculating short-term progress indices were performed. In overall compatibility assessment with the regulation on short-term statistics, the SO SR was included in the first category of EU member states for having the best compatibility level.

In the **Agricultural Statistics** Department, the Survey on the structure of agricultural enterprises and the Survey on agricultural production methods (*Farm Structure Survey*) were successfully completed.

The aim of the **Operational Programme Informatization of Society** is to ensure 20 basic services of the e-Government. The project *Electronic Services of the Statistical Office of the SR* will provide input and output electronic services which aim to enhance the performance of surveys statistical surveys.

For the purposes of communication with international institutions, an international standard SDMX with the possibility of data mapping and provision in this format, was implemented in the Statistical Office of the SR.

Establishment of the new election information system is also part of the project. This change will reduce the time required for processing the election results and it is an interstage before implementing the online voting for elections.



In 2012, the Statistical office of the SR completed the implementation and testing and is currently planning a new project to be entered into full service. The expected date of implementation of the electronic output services is planned for April 2013 and the input services for January 2014.

In the field of **statistical data dissemination**, the Office focused on the provision of high quality products and services in accordance with the overall development strategy. The Office's website played a prominent role by means of which the users could obtain actual statistical data, download information or publications of the Office from databases. Based on knowledge base enhancements of customers, the Office organized meetings with the potential users of statistical data.



# Identification of organization

<b>Title:</b>	Statistical Office of the Slovak Republic	
<b>Acronym:</b>	SOSR	
<b>Address of headquarter:</b>	Miletičova 3, 824 67 Bratislava 26	
<b>Contact:</b>	telephone (operator)	50236 111
	Internet	<a href="http://www.statistics.sk/">http://www.statistics.sk/</a>
<b>Management:</b>	The Statistical Office is a budgetary organization with its incomes and expenditures being a part of the state budget of the Slovak Republic	

## Main activities:

### SOSR<sup>1</sup>:

- a) develops and publishes the policy of national statistics
- b) compiles the Programme of State Statistical Surveys in co-operation with ministries and state organizations
- c) defines methodology of statistical surveys and collects and processes statistical data
- d) defines methodology for maintenance of the system of national accounts and compiles national accounts
- e) sets up, releases and keeps classifications, nomenclatures and registers in co-operation with the ministries and state authorities
- f) defines the method of setting up the registers, assigns and issues identification numbers
- g) elaborates analyses of selected characteristics of the social, economic and environmental development of the SR
- h) co-operates with international bodies and organizations in introduction of standards and classifications in the field of statistics
- i) publishes the results of statistical surveys for the SR and individual geographical and administrative units, regularly informs general public about social, economic and demographic development, provides statistical information and issues statistical publications,
- j) organizes and provides project and programme preparation of processing the statistical surveys and determines the method of collection and technologies of processing the statistical data for statistical surveys conducted by the Office,
- k) manages, regulates and oversees collection and processing of statistical data at national level,
- l) comments on methodology of production, content and structure of statistical data and statistical information acquired by ministries and state organizations in performing their activities,

m) obtains and collects external statistical information for purposes of comparison the situation and development of the SR economy with foreign countries and

n) fulfils other tasks set by the act

A specific task of the SO SR is preparation and processing of election results to the National Council of the SR<sup>2</sup>, bodies of municipal self-governments<sup>3</sup>, and bodies of regional self-government<sup>4</sup> and processing of results from the presidential election<sup>5</sup>, referendum<sup>6</sup> and elections to the European Parliament<sup>7</sup> and the population and housing census<sup>8</sup>.

<sup>1</sup> Act No. 540/2001 Coll. On State statistics in wording of later regulations

<sup>2</sup> Act No. 333/2004 Coll. on elections to the Slovak National Council in wording of later regulations

<sup>3</sup> Act NCSR No. 346/1990 Coll. on elections to the bodies of municipal self-governments in wording of later regulations

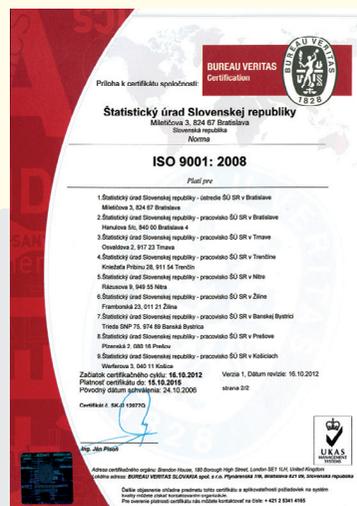
<sup>4</sup> Act No. 303/2001 Coll. on elections to the bodies of regional self-governments

<sup>5</sup> Act No. 46/1999 Coll. on presidential elections, plebiscite and its repeal

<sup>6</sup> Act NCSR No. 564/1992 Coll. on referendum in wording of later regulations

<sup>7</sup> Act No.331/2003 Coll. on election to European Parliament in wording of the Act No. 515/2003 Coll.

<sup>8</sup> Act No. 263/2008 Coll. on Population and Housing Census 2011 amending the Act No. 5/2004 Coll. on employment services and on amendments of some acts in wording of later regulations



# We continued in deepening of integration of the European Statistics Code of Practice

Last year the development of the system of quality management system of the SO SR introduced by the standard ISO 9001:2008, focused on **further integration of the European Statistics Code of Practice** (further referred to as the “Codex”) into this system. For this purpose, an independent project was established whose aim is to implement and maintain the monitoring of the implementation of the Codex’s principles within the integrated QMS of the SO SR. The conduct of the project will **increase the quality and reliability** of statistics produced in the SO SR. The monitoring results are available to all employees in electronic QMS on the intranet of the SO SR.

During the last year, the implementation of the Development Strategy of the SO SR until 2012 with a focus on those programmes which influence the efficiency enhancement of the QMS of the SO SR continued. In this regard, the **information system for monitoring working time** started to be used. The outputs of a system were used in optimization programmes relating to the review of labour division between the central office and regional offices as well as at cost monitor-

ing for selected statistical surveys. As in the previous year, the personal responsibility of employees to achieve results of the Office under optimally expended costs- as one of the commonly shared values of the SO SR, was stressed again.

**The level of the quality management system was examined by the internal audits** performed in selected processes of the So SR. The audits examined the harmonization of the system with the requirements of the standard ISO 9001:2008, with focus on fulfilment of action programmes of the Development Strategy of the SO SR, mainly throughout planning, source management, product creation as well as monitoring and measuring. Proposals for improvement resulting from the internal audits and from other sources of improvements were included in the summary annual **Report on evaluation of the quality management system of the SO SR.**

In October 2012, the second recertification audit performed by the classification society Bureau Veritas Certification confirmed the harmonization of the implemented quality



management system with the requirements of the ISO 9001:2008. The successful audit confirmed that the quality management system of the SO SR creates appropriate conditions for further improvement of the quality and trustworthiness of products and services provided to users as well as for its further enhancement and efficiency.



We continued in deepening of integration of the European Statistics Code of Practice



# What the last year brought in methodology

In the field of methodology, in 2012, the SO SR focused mostly on the preparation and technical realisation of regular **self-assessments** of all statistical surveys. Self-assessments are aimed at the whole process of statistical surveys as a whole, evaluate the level of its quality from the viewpoint of the producer itself and provide impulses for improvements.

New possibilities of the use of **administrative data sources** were surveyed as one of the optimization tool of statistical surveys and burden reduce of respondents and producers. At the end of 2011, the SO SR signed a new agreement with the Social Insurance Agency on the reciprocal data provision, on the basis of which it can make a much better use of another data source and thus continue in the process of administrative data integration into the production of business statistics. We assume that these activities will enable further cancellation of some surveys in certain respondent groups. Or at least they will help to improve the quality of statistical outputs.



Another important task of methodology was the education of employees of the SO SR in selected statistical fields which focused on the evaluation of the quality of statistical outputs and on the protection of confidential statistical data in 2012. Within these activities, some selected employees participated in a course on the *Calculation of Selected Quality Indicators for the Need of Qualitative Reports* and the *Protection of Statistical Data Confidentiality in Microdata Files* which aimed to teach the course participants to depersonalize microdata used for research purposes. The course focused on data protection by using the software  $\mu$ -Argus with R programme support.

In the field of methodology of confidential statistical data, the SO SR actively took part in its solving by means of expert groups at European level.

Besides the scheduled tasks, various ad-hoc requests of internal and external customers were solved, in the field of methodology. The external requests concerned mostly the depersonalization of microdata for research purposes but the OECD/INES request for the estimation of specific indicators by using linear regression was solved as well.

## Classifications and registers

During 2012, the statistical classifications and code lists in accordance with their international norms and standards continued developing.

A Statistical code list of countries for the purposes of the official statistics, was issued

by the SO SR by the Decree of the SO SR No. 112/2012 Coll. and in cooperation with the Ministry of Education, Science, Research and Sport of the SR a statistical classification of the fields of study (Decree of the SO SR No. 243/2012 Coll.) was issued. This classification concerns scientific and educational disciplines at universities and education or learning disciplines at secondary schools.

In 2012, the Ministry of Interior of the SR was offered a methodological assistance regarding the application of the classification of economic activities SK NACE Rev.2 for the purposes of agenda management and trade licensing.

The priority of the statistical registers in 2012 still remained the data provision necessary for the production and further development of the register of transnational enterprise groups managed by Eurostat within the system of EuroGroup Register of enterprises (EGR). The standardization of process of consolidation and data integration registered in the statistical register of organizations with EGR data was also an important part of the cooperation with Eurostat. This cooperation resulted in production of final EGR population for 2010 which was finished and made available by Eurostat in March 2012.

To monitor progress of activities included in the EU Strategy 2020, indicators on rapidly growing innovative enterprises in the SR for 2011 were provided to the European Commission in September 2012. The calculation of the required indicators was realized by the common methodology of Eurostat and OECD from data registered in the statistical organi-

zations register and in other administrative data sources as well.

In 2012, in the field of statistical registers an increased attention was paid to increasing their quality, mostly by means of effective use of administrative data sources obtained from the social security system.



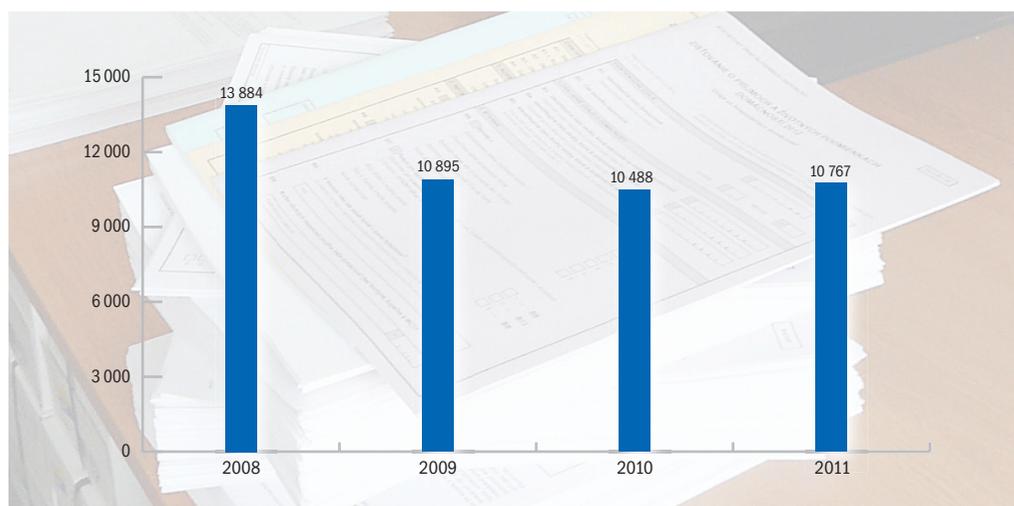
# Production of cost – optimal database

The year 2012, was the first year of implementation of the Programme of State Statistical Surveys for the years 2012-2014, compiled by the SO SR in collaboration with ministries and state organizations and issued by the Decree No. 358/2011 Coll. of 7. October 2011. The Programme of State Statistical Surveys (further referred to as “Programme”) sets out which data on the respective statistical forms shall be provided by reporting units. According to the Annex No. 1 of the Programme respondents will provide data in 94 surveys (by means of 110 forms) and to ministries and state organizations in 129 surveys. No new regular state statistical survey will be conducted. The Programme included two new one-time European surveys conducted by the SO SR: *Ad hoc survey of the global formation of values* (GVC-1-01) and *Crime and safety survey* (SASU 1-01).

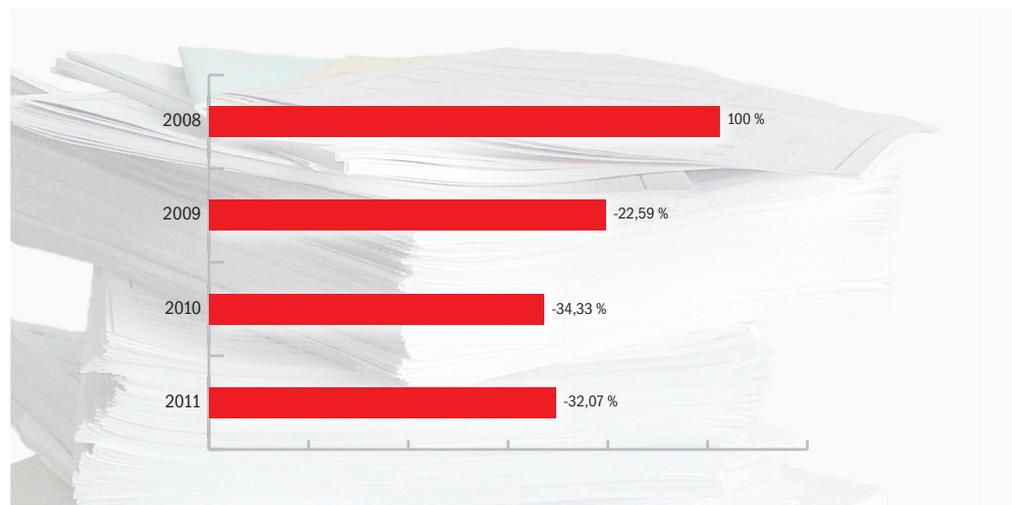
The new 3-year programme includes surveys whose periodicity is done multi-annually: 2,3-or 5-yearly. The SO SR conducts eight such surveys (Inov 1-92, org SP1-92, Poř 20-93, NSPO 1-93, NSRO 1-93, MO 1-93, Org UZ 2-93 and EHIS 1-95), ministries and state organizations conduct two such surveys (Škol (MŠVVŠ SR) 31-92 and MK (MDVRR SR) 1-93). In 2012 compared with 2011, the number of questionnaires increased by 5 for short-term surveys and decreased by 7 for long-term surveys.

The Annex No. 3 sets out the range of administrative sources used. There were about 200 administrative sources used by the SO SR which are managed by 25 ministries and state organizations which obtained, compiled, processed or stored the data in pursuing their activities. The existing administrative sources were used instead of new data collections or

## Number of items in forms



### The total annual number of items



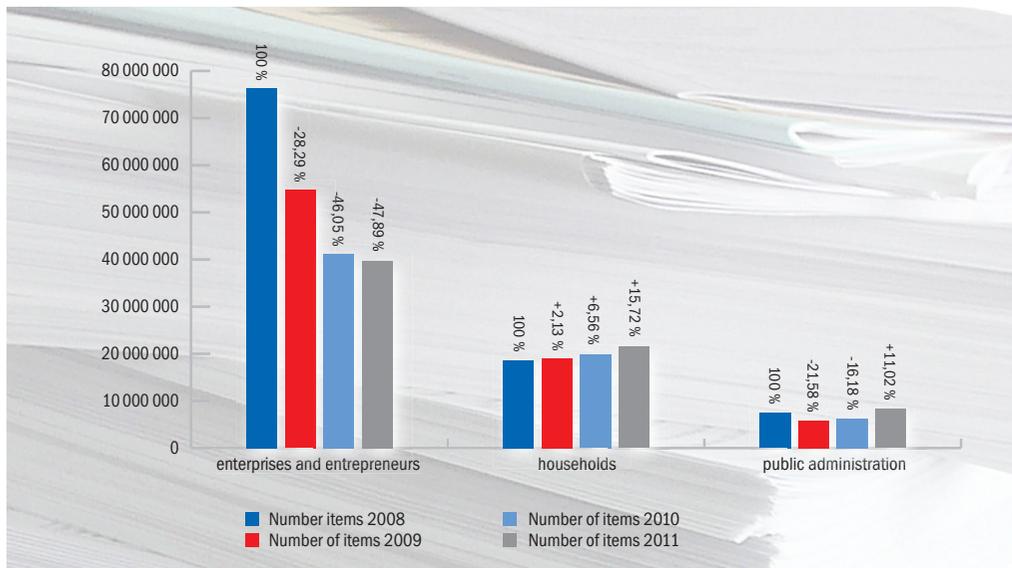
statistical techniques but started to be used for comparison and linking of statistical and administrative data or implement new approaches which enable replacement of some data by modelling. Usage of administrative sources was one of the aspects contributing to the decrease of response burden.

By the regular review of data necessary to be included in statistical surveys, it was found out that the range of surveyed data was restricted during the years 2008-2011. The response burden of respondents by number of items (NI) increased year-on-year (2011 to 2010) by 3,45% however, compared with 2008 it was down by 32,07%. The number of items in questionnaires increased year-on-year (2011 to 2010) by 2,66% and compared with 2008 the number of items decreased by 22,45%.

Evaluation of statistical surveys by 3 circles of reporting units: enterprises and entrepreneurs, households and public administration showed the following results. In 2011, the most significant decrease of NI was again in statistics on enterprises and entrepreneurs. This burden decreased year-on-year (2011 to 2010) by 3,41%. Compared with 2008, the decrease of NI of enterprises and entrepreneurs is close to the half (-47,89%). Unlike the enterprises and entrepreneurs, the NI of households and public administration increased year-on-year. Compared with 2008, NI of households increased by 15,72% year-on-year. The increase was mostly the result of the fact that in 2011 the survey was conducted multi-annually (AES 1-01). Similarly as in case of households, NI increased also in public administration – year-on-year by 32,44%, compared with 2008,



## Number of items in enterprises and entrepreneurs, population and public administration compared with 2008



the increase is lower by 11,02%.. The questionnaire completion time calculated in minutes decreased year-on-year between 2008 to 2010 by 13,71%. The average survey completion time evaluated in 2010, there was a decrease by 18,45% between 2011 and 2008.



# Macro-economic statistics

National accounts comprise a compatible framework for systematic and detailed description of the entire economy as well as of individual sectors and subsectors, where all levels of economic process (production, creation and division of incomes, their usage, accumulation and financial transactions) are collected. They are compiled by the methodology of *European System of National and Regional Accounts 1995-ESA 95*. The development of the national accounts system in compliance with the new EU regulations and directives is one of the main objectives of macro-economic statistics.

## Works in the field of national accounts

The annual sector accounts for 2011, in the range of the transmission programme pursuant to the Eurostat requirements were compiled, based on the information of the statistical reporting system, administrative data sources and additional information. An increased attention was paid to the implementation of sector division based on NACE Rev2 for the whole time series 1995-2011. Deadlines for the transmission of national accounts data to the Eurostat were met, pursuant to the transmission programme ESA 95.

At the beginning of the year, annual national accounts data were revised non-standardly due to verifying conclusions of autumn notification of EDP 2011 which were sent to the Eurostat and released on the Office's website in March 2012. The standard autumn revision of data for the years 2010 and 2009 was con-

ducted and released in compliance with the revision policy available at the website of the SO SR.

Besides the standard compilation of financial accounts data for all economic sectors, a great attention was paid to data revision of stock indicators where in close cooperation with the NBS we managed to eliminate various differences and inconsistencies between data compiled by the SO SR and NBS. These inconsistencies resulted from the lack of information on individual financial tools used in the past while at present the NBS database has improved which recently helped to unify the approach and eliminate the extent of the items estimated.

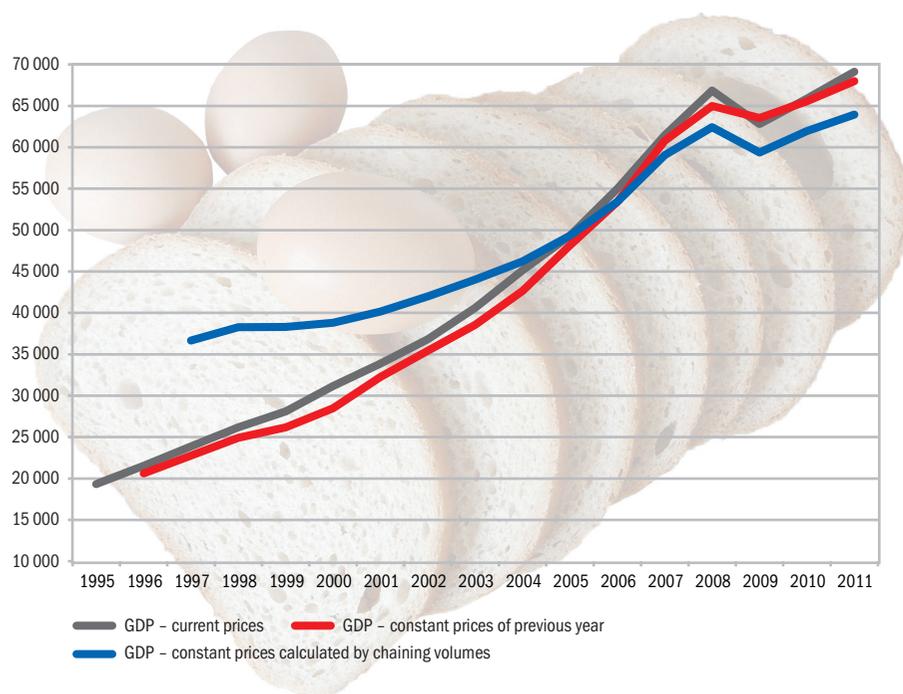
Flash GDP and employment estimates were provided regularly within 45 days once the reference quarter ended. Quarterly national accounts data were compiled fully in compliance with the ESA 95 transmission programme and regularly released within 65 days once the reference quarter ended. Data of quarterly accounts are seasonally adjusted in accordance with the regulations and directions of the European Union.

In the 2. quarter of 2012, the Eurostat carried out a dialog mission regarding the problems of procedures of excessive deficit and debt in Slovakia and also a control mission to problems of regional data quality. New tasks which resulted from these missions require an increased attention.

Within the spring and autumn notification of EDP, data in notification tables including EDP questionnaire and other necessary informa-



## GDP development in time series 1995-2011 in mil. EUR



Poznámka: Note:

- Current prices calculated by chaining volumes with the use of reference year 2005

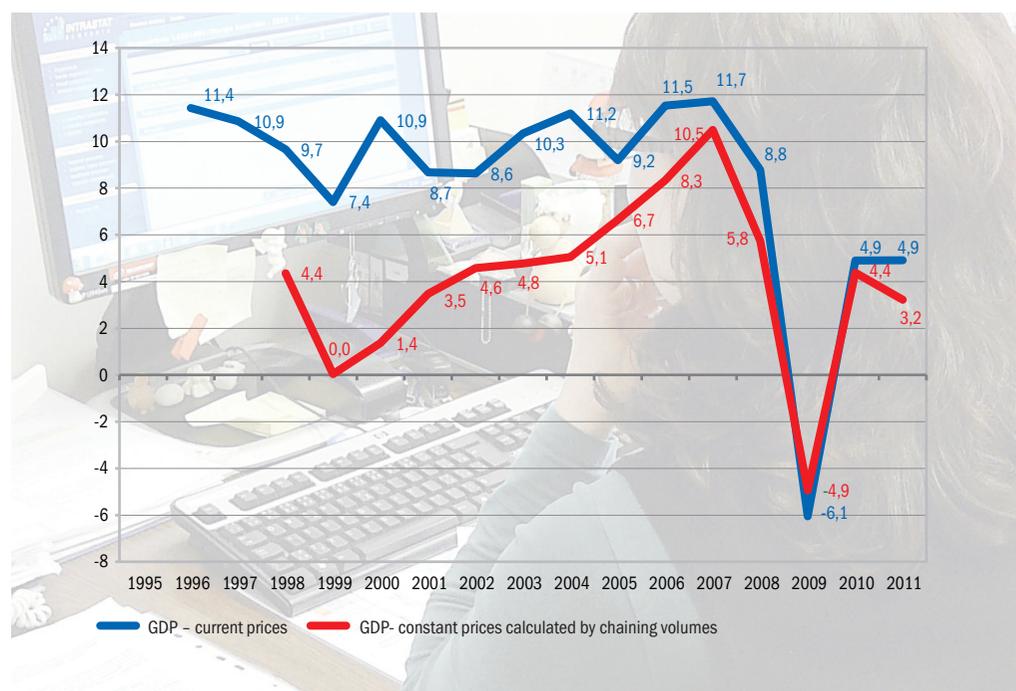
tion were sent to the Eurostat according to the deadline.

EU Member States are required to provide data on gross national income and data on GDP for the preparation of the EU budget. The National Accounts Department prepared standardly for the MF SR a draft of gross national income estimates and data on compensation for small companies exempted from VAT and data on weighted average VAT rate. At the same time, through the permanent mission in Brussels, a questionnaire was sent to the Eurostat containing data on transition from GDP to GNP, quality report with all in-

formation on changes and supplements for methodological approaches for compiling the final GDP/GNP data.

Except the routine tasks of individual statistical themes, the employees of the National Accounts Department were dealing with works related to the grant project *GP 02-11 Methodological and technical improvement of national accounts*, where they devoted their utmost effort to the quality improvement of quarterly national accounts and TDP tables, shortening the deadline of regional accounts by one year and to the preparation of the future ESA 2010 requirements, in the new table

## GDP year-on-year development increases in %



Note:

- CPLY- corresponding period last year
- Constant prices calculated by chaining volumes with use of reference year 2005

of the next transmission programme regarding pension schemes.

The completion of various questionnaires for international organizations (CMFB, Eurostat, ILO, OECD, UNECE etc.) required a great deal of work. The Department intensively participated on the preparation of the new legislation of ESA 2010 including several rounds of applications for derogations and several linguistic reviews of the Slovak translation. Considering that the document contains more than 1000 pages, the processing of the relevant comments was extremely time-consuming.

Finally, it should be noted that the employees of the National Accounts Department provided the information and the data required upon request promptly to customers, resorts etc. or by means of the Office's Information Service in order to meet the users' needs.

In 2012, **price statistics** realized the revision of weight scheme for calculation of price indices of industrial products, agricultural products and market services. The Department actively participated in the Eurostat project focused on the comparison of absolute values of consumer prices of selected goods within individual EU countries and on the Eurostat project aimed at



the calculation of price indices of real estates and services related to owner-occupied dwellings. It also participated in the regulation making process aiming to implement the harmonized methodology of the calculation of price indices of real estates and services related to owner-occupied dwellings.

In 2012, the **External Trade Statistics Department** continued in processing the data of external trade statistics (ET). The Department's credo for the year 2012 remained the quality improvement of the processed data and raising the statistical awareness of reporting units.

The deadline laid down for 2012, where the data for external trade statistics were processed and indices of import and export prices, were kept.

Beside the monthly processing of ET statistics and their de-updating, the Department carried out Eurostat activities aimed at simplification of the INTRASTAT system, the so-called SIMSTAT. It concerned processing of various questionnaires or work and active participation in special Eurostat working groups (task force and steering committee) for SIMSTAT. Analyses continued to be performed and the impact of the proposed simplifications on external trade statistics data was monitored. The simplification of INTRASTAT should negatively affect the extent and quality of data provided to the most important users within the Office or in individual resorts outside the SO SR.

The implementation of the Eurostat recommendations also continued. An amendment

of the SO SR's decree concerning the simplification of INTRASTAT was prepared which replaced the simplified notifications for the year 2013.

In 2012, mirror data comparisons of external trade for 2010 and 2011 were realized, in collaboration with the Czech Statistical Office. In accordance with the legislation in force, the code lists and the guide for reporting units were updated.

During the year, reporting units were given 8 seminars on the INTRASTAT-SK system and were attended by 121 candidates. Besides the basic information on INTRASTAT-SK, the seminars provided an overview of the latest legislative changes. The major part of seminars was devoted to answers of the participants' specific questions. These kinds of seminars are the most desired by reporting units.

At the initiative of the Department, several meetings were organized with reporting units having problems with quality and timeliness of the transmitted data. An intensive work of the help-desk also continued- help to reporting units with their problems concerning INTRASTAT report completion, or registering, report sending etc.

A value added publication-an extended yearbook of external trade statistics was issued. In the future it will be published in an expanded form.

# Business statistics

In the last calendar year, the Business Statistics Section also continued in implementing the new EU regulations and directives in respective statistics.

The centre of activities in **business short-term statistics** was aimed at meeting the deadlines of the first data transmission, i.e. one of the priorities of the Eurostat and of the European Central Bank. Preparation works were realized concerning the preparation of the new base year 2010 and the new weight scheme for short-term progress statistics related to it. In overall compatibility assessment, the SO SR is included in the first category of member states with the best compatibility level, in accordance with the regulation on short-term statistics.

The **annual structural statistics** compiled sets of the final indicators for 2010 and transmitted them on time. Data on tradesmen from the administrative data sources were included for the first time in output files. The procedure proposed in the MEETS project (Modernisation of European Enterprise and Trade Statistics) based on data combination from statistical surveys and administrative sources was used in file processing. Pursuant to new competencies of the Business Statistics Department data files for 2011 were compiled and sent to the Eurostat according to the deadline. Also in the field of structural statistics, the SO SR was included in the first category of member states with the best level of compatibility with the regulation on structural statistics. Data files for 2010 on **domestic foreign affiliates** were compiled and transmitted. In the statistics of **non-domestic foreign affiliates** a new classification of eco-

nomic activities SK NACE Rev.2 was compiled according to the timetable. New structured reports on quality were prepared for all the fields required.

The Office actively participated in a discussion and consultation exercise on the proposal of package changes for the field of short-term statistics, structural statistics and foreign affiliations statistics.

Activities in statistics of **industry** were focused on the preparation and implementation of the transition to a new base year for 2010 for the industrial production index calculation in compliance with the EU regulation on short-term statistics. In order to fulfil these tasks, the category of product representatives was updated and new weights were established for the **industrial production index** calculation. This category of products representatives includes subcontracting codes based on generation activities or labour hired. Based on negotiations with NBS representatives, data will be transmitted to NBS for the indicator *New orders in industry*, from the second half of 2012. It is an important indicator used by the central bank for its own analytical purposes and for evaluating the current state of economy, its short-term outlook and mainly in forecasting the so-called turnover points in industry development as the most important sector of the Slovak economy. At the same time, NBS provides the distribution of these data to the European Central Bank. Regular activities resulting mostly from the requests of the Eurostat, external or internal users were continued. Non-standard outputs were processed within agreed deadline and were provided for banking analysts, business



associations, professional chambers and associations.

Main attention in business statistics of **construction, housing, trade and services** was paid to the preparation and implementation of the transition to the new base year (year 2010=100) including the back-casting of time series. Further works focused on quality improvement of database by means of optimization activities of the processing chain including estimates for the surveyed indicators. According to the Eurostat requirements, relevant indicators were transmitted in monthly or quarterly periodicity in required deadlines and extent, in compliance with the requirements of the binding regulations on short-term statistics.

An international project, which was part of

the common harmonized programme of the business and consumer surveys of EU, was realized in the business surveys. The main priority of **business consumer surveys** was the quality improvement of the collection and response rate of questionnaires, sample sizes in the sector of industry, construction, retail trade and services. In the publication system, the structure of the data published was completed, verified and updated for all databases of time series according to the requirement of ECFIN and of external and internal users.

The activities of the **consumer barometer** were aimed at data acquisition on the mood, expectations and investment plans of the Slovak population on the sample size of all age groups aged 16 and over. Processed information on indicators of the business survey for the branch of industry, construction,

## Dwelling construction



retail trade, services, investment in industry and consumer barometer were regularly monthly delivered to the European Commission in accord with the timetable. Data were used in construction of confidence indicators in individual branches and on production of synthetic composite indicators, economic sentiment indicator (IES) on national and international level.

The **cooperation with** INFOSTAT, the **scientific research centre** of the SO SR aimed mostly at field of data utilization of business consumer surveys, flash estimates of GDP in quarterly periodicity, prediction of short-term development of basic business indicators and construction of leading indicators and potential turnover points in the development of Slovak economy.

In the field of statistics of **science, technology and innovations**, activities were aimed at results processing of the survey on innovations, which is a common survey of EU countries, ensuring the required outputs of Eurostat databases, elaboration of the quality report and data release in the publication system of the SO SR. We participated in the methodological development of research and development statistics and in the development of EU countries by elaborating two methodological analyses and preparations for two presentations given at Eurostat negotiations. By commenting on and completing the required questionnaires, we took part in the review of the regulation on statistics of research and development and on development and innovation statistics, resulting in the new Implementing Regulation No. 995/2012 on production and development of Community statis-

tics on science and technology. We actively participated in the meeting of the working group of national experts on the indicators of science and technology (NESTI) in the OECD and provided completing of all methodological, testing and regular data questionnaires. In **energy** statistics, an increased attention was paid to the quality of surveyed data. All surveys were realized in relevant areas in compliance with the EU regulations including data transmissions to EUROSTAT databases, International Energy Agency and the United Nations Statistics Division. Beyond the scope of regular tasks, information were provided for the questionnaire of the United Nations Statistics Division on experiences in data acquisition, compilation and dissemination of data on energy statistics which will be a basis for the production of the *Manual for Energy Statistics Producers*. The manual will be a practical guide for the implementation of international requirements of energy statistics.

In the field of **transport, information, communication and information society statistics**, activities continued concerning the realization of the survey, in compliance with the EU regulations relevant for the SR including data transmissions to Eurostat databases, International Transport Forum, UNECE, the Danube commission and the World Bank. In the field of information society, the Office participated in the survey on usage of information and communication technologies in enterprises and households organized by Eurostat and on information technology costs. Data sets, analytical reports and quality reports were processed and transmitted in compliance with the Eurostat requirements. Results of all



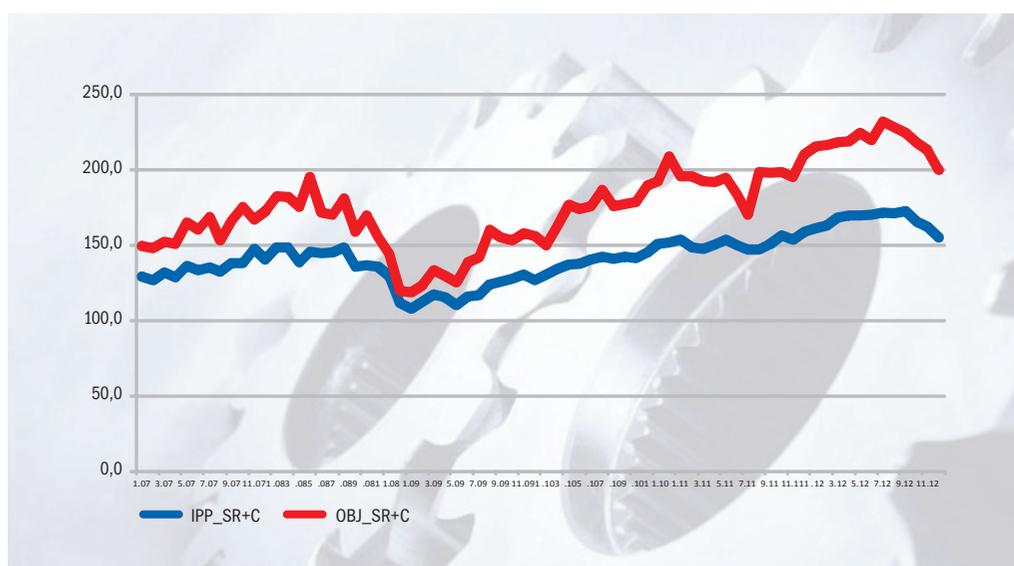
surveys were provided to a broad public within the publication system of the Office.

Statistics of **environment** continued in the preparation of the first official data reporting in compliance with the Regulation No. 691/2011 Coll. on the environmental economic accounts which will be realized in 2013. Regarding the account of emissions to atmosphere, attention was paid mostly to the improvement of methodology, for the account of taxes relating to environment, the final version of the national tax list relating to environment was elaborated, the material flow accounts was implemented and the latest data were transmitted to the Eurostat. By elaborating the comments, we took part in the extension of the regulation by another three modules, namely by the module on en-

vironmental protection expenditures, module on the environmental goods and services sector and the module on physical energy flow. Attention was paid also to keeping all the reporting duties resulting from the legislation of the EU for waste management, sale of plant protection products, environmental protection expenditures and the inland waters.

In the field of **agricultural statistics**, the survey on the structure of agricultural holdings was successfully completed and the survey on agricultural production methods (Farm Structure Census) was realized in compliance with the Commission Regulation (EC) NO. 1166/2008. The results for international comparison were provided in April 2012 and for the domestic users were published at the Office's website. Further works focused on

### Indicator Development of Industrial production Index and New orders in industry



data preparation of fruit plantation statistics. Information obtained from the obligations deriving from the regulation of the EP and of the Council (EU) No. 1337/2011 will provide an overview of the production potential of plantations for the reference year 2012. Results on the area of produced varieties, density and age of fruit plantations will be available to domestic and foreign users in September 2013. In 2012, the Department of Agricultural Statistics prepared and released a harvest estimation of selected crops for June, August and September 2012. Similarly to previous years, the clients were the most interested in harvest estimations, since these information are especially desired and useful for business leaders. The Office continued its

active cooperation with the Ministry of Agriculture and Rural Development of the SR and with the Research Institute of Agricultural and Food Economics regarding the provision and processing of statistical data and information necessary for the compilation of the *Economic Account for Agriculture of the SR* which is a satellite account of the *National Accounts*. The definite results for the *Economic Account for Agriculture of the SR* for the year 2011 were released in September 2012.

## Cooperation with international organizations

Representatives of the Business Statistics Department actively cooperated with international organizations even in 2012. They participated in international workshops organized by the Eurostat, European Commission,

OECD, International Energy Agency and UNECE and contributed with their presentations, processing of comments and completion of questionnaires to the production of manuals prepared by international organizations.

The grant **project on global formation of values** was realized. A statistical survey GVC 1-01 was carried out in enterprises with 100 or more employees and its results were transmitted to the Eurostat in December. The aim of the project was to obtain information on the scope and types of external business activities from abroad from own non-domestic affiliations or external foreign subjects.

In the field of **tourism statistics**, an ESSnet project was finished whose aim was to explore possibility for implementing XML-based electronic data collection directly from the accommodation management information system.

In June 2012, a working meeting took place with the colleagues from the Czech Statistical Office in Prague on information exchange from the field of data processing of statistical surveys, estimations, usage of administrative data sources and data publishing on trade, catering and accommodation statistics.



# Social statistics and Demographic Research Centre

The most important activity of the internal cooperation in the field of **demographic statistics** was the collaboration in the preparation of the European legislation. The Proposal of a Regulation on European demographic statistics was heard in the meeting of working group on statistics at the Council of the EU and reported to the European Parliament. The aim of this proposal is to develop a Regulation on statistics on demography, which would regulate the harmonisation and provision of data on population and on vital events linked to the population. There is a need for high quality demographic statistics in almost every policy area in which the EU is active, be it economic, social or environmental, to help formulate operational objectives and to evaluate progress, for instance in order to make valid comparisons between Member States. In demographic statistics, the whole database of the *2011 Population and Housing Census* was updated based on census results, at national level. Data consolidation continued, besides the balance data, monthly processed consolidated data have become available as well. In the field of population balance, besides the balancing by sex, age, ethnic nationality and marital status, the population started to be balanced by citizenship, country of birth and education as well.

In developing the system of **international migration statistics**, the source database was established for the first time which will be updated once a year.

Within the project **2011 Population and Housing Census**, the data processing of this extensive survey was finalized. The first results were released and 8 publications were is-

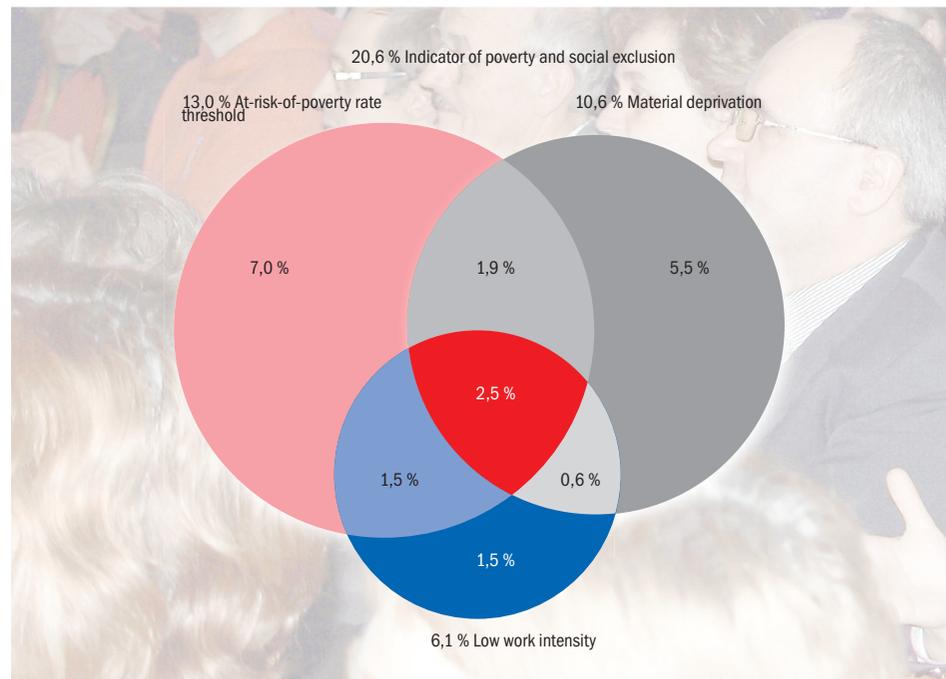
sued. The works related to output reports for the domestic and international users and for the Eurostat started.

With regard to the statement of the EP and of the Council in 2012, the *European Year for Active Ageing and Solidarity between Generations*, the Section issued an extraordinary publication *Population of the SR in the context of the European Year of Active Ageing* as well as the publication *Social Development Trends in the Slovak Republic 2012*.

In 2012, **household accounts statistics**, standardly realized a collection of data on income and expenditures of private households. Data are used in the production of social policy of the SR's government. External domestic and international organizations are the most interested in depersonalized microdata and use them mostly in the analyses of household living conditions.

The **Survey on incomes and living conditions of households**, regularly organized by the Statistical Office of the SR since 2005, is the main data source giving a complex overview of poverty, social exclusion and living conditions. Processed microdata and indicators of the EU SILC 2011 survey were delivered and depersonalized microdata were provided, based on standard and ad-hoc queries, to external customers for scientific and research purposes. The data were presented in two publications: *EU SILC 2011- Survey on Incomes and Living Conditions of Households in the SR* and *EU SILC 2011- Indicators of Poverty and Social Exclusion*. The production and analysis of the main poverty or social exclusion indicator for the Strategy EU 2020 should

## EU SILC 2011



be particularly underlined. Based on EU SILC 2011 results, the percentage of households at risk of poverty or social exclusion was 20,6%.

An amendment of legislation and content of the Survey on Incomes and Living Conditions of Households at EU level is being currently prepared. The working group meetings are regularly attended by a representative of the SO SR.

The most important activity of **wage statistics** was the calculation of average nominal monthly wage in economy of the SR, in individual quarters by economic activities,

regions and size groups of enterprises. The calculation of a quarterly labour cost indices included except the wages paid-out also the indirect remuneration costs. Based on annual sample survey results on wage structure, the primary short-term indicators were supplemented by detailed data on wage components, wage level by personal characteristics and share of employees in wage bands. Based on individual employee reports provided by this survey, medians and wage values were calculated, according to another statistical characteristics. Statistical data on remuneration development at regional and district level and complex data on funds provided by

employers to employees were processed from other annual surveys.

The main priority of **labour statistics** was to ensure data availability on employment development, economic inactivity, short-term labour migration and job vacancies. Paralelly with the employee monitoring in enterprises through the reporting system, we managed to obtain by means of the Labour Force Sample Survey (LFSS), detailed data on the population's position in the labour market. The SO SR continued to increase the proportion of data collection in the LFSS through electronic questionnaires in the 2.quarter. The combined method of data collection is part of the national action plan in order to increase the quality of this survey. In the 2.quarter we realized a complementary survey of the LFSS on transition from work to retirement. The survey aimed to obtain data on the methods and reasons why active persons quit their jobs and on the conditions of their longer stay in the labour market.

Data from the gender equality database and from the publication Gender Equality 2012 serve as a basis for the Report on Gender Equality prepared by the Ministry of Labour, Social Affairs and Family of the SR.

The most significant task of **social statistics** was the completion of the survey on education of adults (AES) within the grant project in compliance with the Commission regulation and the completion of the vocational training survey in enterprises (CVTS4). In both cases, the microdata database outputs are provided to Eurostat and to domestic and international users. The Eurostat grant project analyzed

the methodology of data collection in the AES and LFSS.

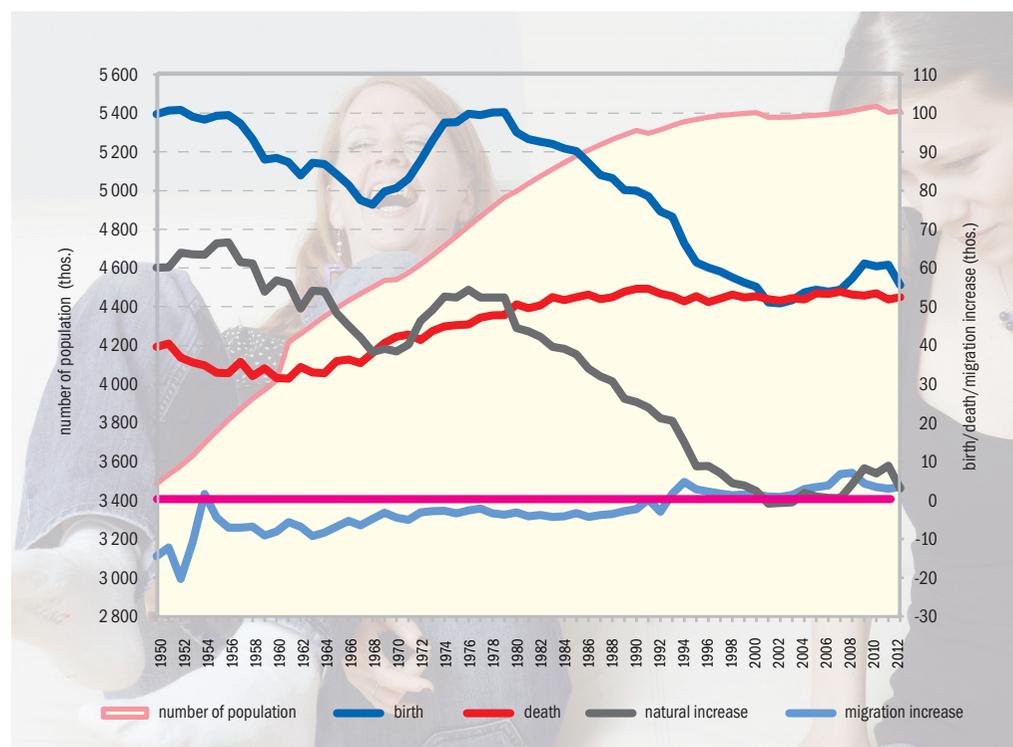
In 2012, the SO SR provided statistical information to the Eurostat on non-financial data on health care within the common data collection of OECD, WHO and Eurostat and also data on accidents at work, based on the methodology of the European Statistics of Accidents at Work (ESAW) and data on occupational diseases based on the methodology of the European Occupational Diseases Statistics (EODS) for 2009.

The provision of quantitative and qualitative data on social protection for 2009 and 2010 were realized in compliance with the legislation and methodology of ESSPROS and the provision of qualitative and quantitative data on active and passive labour market policy were realized in compliance with the methodology of the Labour Market Policy database. Data on statistics of social protection, education, culture, crime, disability to work for disease or accident, non-profit associations, compulsory social insurance and statistical data on health were provided systematically to the relevant state institutions, international organizations and to the public database. The SO SR provided statistical information on financial and non-financial data on health, occupational diseases, accidents at work and crime for 2010.

## Demographic research centre

In 2012, the Demographic Research Centre (DRC) dealt with five planned tasks which were based on the contract with the SO SR.

## Characteristics of population development for the SR during 1950-2012



The outcome of this activity was 4 publications issued directly in INFOSTAT. Two of them are analytical (*Population Development in the SR 2011* and *Usage of Administrative Data for Demographic Statistics*) and one is prognostic (*Prognosis of the Population Development for the SR up to 2006*) and one is methodological (*Proposal of the Methodology for Calculating the Population Balance by Education, State Citizenship and Place of Birth*).

Within scheduled tasks, the DRC prepared for the SR, the re-balance of the population by the place of birth to 1.1.2011 including the es-

timate of the population's educational structure, prepared documents for the publication *Population Movement of the SR 2010* (Slovak and English version) and documents for the issue of life tables. Information on the DRC activities is available at the website [www.infostat.sk/vdc](http://www.infostat.sk/vdc).

The monitoring of task performance was realized quarterly. All the scheduled tasks were fulfilled in required deadlines, range and quality. One intermediate task was postponed to 2013 (*Calculation of Alternative Balance of the Population*), since there were

no data available from the population register.

Additionally to the scheduled tasks, employees of DRC were dealing with unplanned (topical) tasks required by individual departments usually in the form of working documents, supporting documents, opinions and evaluations.

A significant task of DRC in 2012 was the cooperation in view of the *2011 Population and Housing Census* data processing. This specifically concerned the addressing of the problem of non-responses in the 2011 Population and Housing Census where the RDC employees were dealing with individual imputations and part of item imputation.

DRC continued developing the cooperation with domestic and non-domestic demographic institutions. Employees of DRC were solving various projects, prepared presentations and contributions to international journals. The most important was the SEEMIG project. It is a foremost international project aimed at the use of statistical data on demography and migration for the policy production at various regional levels in the Central and Southeast Europe. RDC was dealing mostly with the problem of population prognoses.

Employees of DRC are involved mostly in the pedagogical process at the Faculty of Natural Sciences of the Comenius University, Faculty of Education of the Comenius University, Faculty of Social and Economic Sciences of the Comenius University and the Slovak Medical University where they are engaged in presentation activities in the field of demography.



# Election statistics

The year 2012 was an immensely important and demanding year for the election statistics department. Early elections were held to the National Council of the SR and new elections to the municipality self-government bodies. In March 2012, Elections to the National Council of the SR were held. The SO SR collaborated with the Ministry of Interior of the SR during the preparation and processing of election results.

In compliance with the organisational and technical arrangements of elections, the SO SR issued a methodology and elaborated a project on automated results processing of elections. Based on the list of registered candidates, an electronic register of candidates was prepared, publicly available at the website of the Statistical Office. During the election results processing, the preliminary results were presented at the Office's website. After signing the minutes of the Central Election Commission, the SO SR published the final election results in printed form and also up to the level of districts at its website.

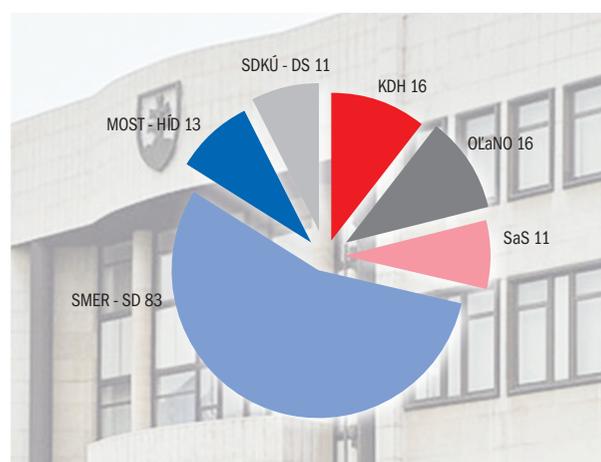
In March 2012, additionally to the Elections to the National Council of the SR, new elections to the municipality self-government bodies (by-elections to bodies of (local) and city council) were held as well. For the processing of election results, 9 expert (summarizing) departments for the district election commissions and expert (summarizing) department also for the Central Election Commission were established in 11 municipalities. 7 municipal mayors and 1 city mayor were elected. For 3 municipalities, the President of the National Council of the SR declared new elections, within the 14-day period stipulated

by law, from the day the results are released by the Central Election Commission.

For 27. October 2012, the President of the National Council of the SR declared new elections to the bodies of municipal self-government (by election to bodies of municipal (local) and city councils). The SO SR realized processing of results in 33 municipalities. The municipalities delivered a report with results to 22 district election commissions. 27 municipal mayors and 1 city mayor were elected. For 3 municipalities, the President of the National Council of the SR declared new elections within the 14-day period stipulated by law, from the day the results are released by the Central Election Commission.

Even employees of the regional offices of the SR, participated intensively in the fulfilment of tasks at the election statistics department.

## Number of mandates assigned to political parties



# Cooperation with the Institute of Informatics and Statistics

The Institute of Informatics and Statistics (INFOSTAT), as a research and development workplace of state statistics cooperates as usual with the SO SR. The cooperation of the SO SR and INFOSTAT is based on a contract concluded between the two organisations for the relevant year. The thematic orientation of the contract takes into account the priority statistical activities of the Office.

In 2012, the INFOSTAT solved 29 research and development tasks containing 61 partial outputs, focusing mostly on:

- ▲ **Innovation and development** – of consolidated data base and subsystems ZBER and REGIS and programme equipment for complex processing of extrapolation of individual statistical surveys within the automated statistical information system (ASIS); programme equipment in BLAISE for 2013,
- ▲ **Methodological solutions** – of support and application of dynamic regression of time series; satellite account in tourism; problems of analyses and modelling of time series; use of statistical data from short-

term surveys; problems of business statistics; new method of the survey on incomes and expenditures of household accounts and EU SILC,

- ▲ **Updating and development** – of APV and databases of the Urban and Municipal Statistics (UMS) and the Urban Information System (UIS) software for VZDC, business surveys and balancing energy,
- ▲ **Calculations and constructions** – balance differences and their solutions in TDP for 2007-2008 in the system of SNA-NT, compilation of KDS matrix based on COICOP structure and the consumer basket for 2011
- ▲ **Analyses, studies and prognoses** – of pension funds, foreign trade transactions, balance differences and their solutions in TDP, short-term development of macroeconomic indicators of the SR, GDP and employment estimates,
- ▲ **Analytical outputs** – of the 2011 Population and Housing Census, life tables, population balances, population movement and types of residence, prognosis of population development and educational structure of the population of the SR.



The activity of INFOSTAT for 2012 is completely documented in a special report available at the Office's website [www.statistics.sk](http://www.statistics.sk) in the part About us/Key documents/Annual reports

# We serve customers

The SO SR continued realizing the action programmes to meet the strategic objectives in the field of customer service provision. Activities were aimed at satisfying the needs and expectations of statistical users, based on the approved *Marketing Plan of the SO SR for 2012*.

The SO SR provided the domestic and foreign customers with data sets defined in the products portfolio. Regarding domestic customers, there were especially legislative and executive bodies of the state administration, such as the National Bank of Slovakia, the Ministry of Finance of the SR, the Ministry of Labour, Social Affairs and Family of the SR and the Ministry of Economy of the SR. In total, 171 data sets were provided to these institutions. The resorts used the obtained statistical information for analyzing of the social and economic development of society and also in management and decision-making processes. Meeting the requirements of international and intergovernmental organizations of which the SR was a member, was realized mostly for the Eurostat, the organization for European Cooperation and Development (OECD), the United Nations Economic Commission for Europe (UNECE), the International Labour Organization (ILO), and the International Energy Agency (IEA). In 2012, the SO SR provided the international organizations with 320 products in the form of various questionnaires, data sets and tables of all statistical domains. The largest customer was the Eurostat with 81%.

Besides, the provision of statistical data included in the products portfolio, the SO SR realized marketing activities aimed at un-

derstanding and increasing of the customer knowledge in the field of statistics and exploring the expectations of key customers. Individual professional departments at the Central and Regional Offices of the SO SR organized various working meetings, discussions, lectures and personal discussions with the key customers.

In 2012, the SO SR organized 79 marketing activities, in total, with the participation of more than 1700 existing and potential statistical users. Customers were provided with information on the range and possibilities of statistical information provision, dissemination forms, data usage in decision-making processes and data acquisition from the public databases of the Office. A large share of activities were aimed at presentation of the results of the *2011 Population and Housing Census*, The realized activities served as a forum for getting a feedback on the customer needs and expectations.

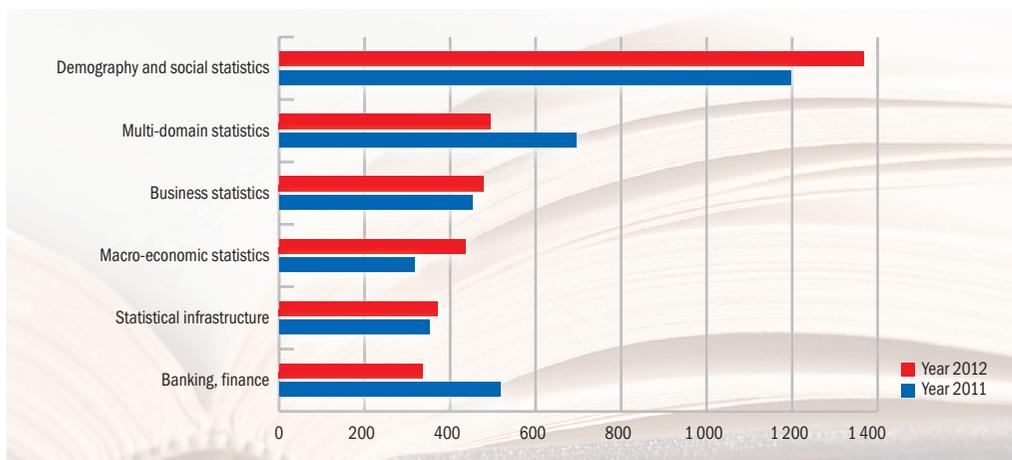
The SO SR provided information from different thematic areas of statistics via the **information service**. In 2012, 3478 requests were fulfilled by the Central Office of the So SR and 3157 requests by regional offices of the SO SR. 6095 of the total number of requests were for domestic users and 540 for external subjects. In addition, a considerable number of requests were handled by phone or in person. The most requests were registered in the Central Office from students and teachers (31,4%), from customers such as enterprises, associations and fields (20,4%) and from the broad public (16,8%). The highest interest was in information on demography and social statistics (39,3% requests for information).



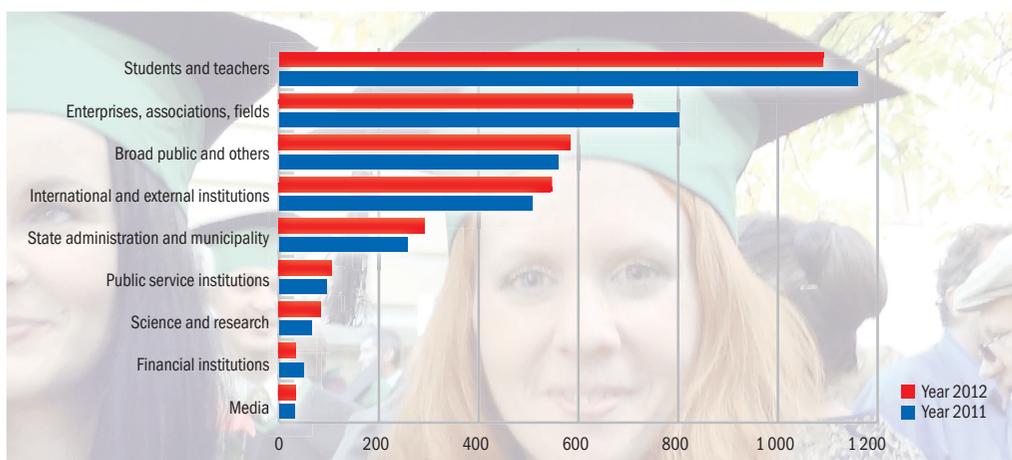
Over the year, the seasonality of interest rate for information became more pronounced. The highest interest was in March, during the dissemination of macroeconomic indicators for the 4. quarter of 2011 and the

year 2011. In 2012, the number of demanding requests which had to be processed individually by professional departments of the Office (492 cases), increased. The highest share of demanding requests was recorded

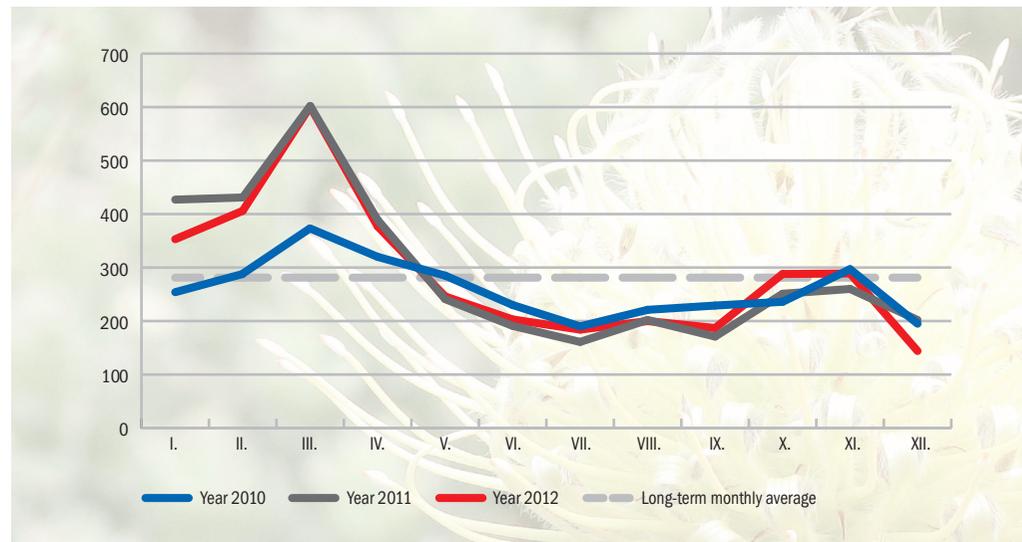
### The number of met requests by thematic fields



### Interest in the statistical information by customer groups



## Monthly development of the number of met requests of the SOSR in the years 2010 - 2012



in the statistical field of macroeconomic statistics.

In 2012, in the field of service provision, the Office continued with the grant project of Eurostat European Statistical Data Support (ESDS) relating to the European statistics user support. The realized activities were governed by a gentleman's agreement with Eurostat. The European Statistical Data Support Centre working at the Statistical Office provided an assistance in navigation of the website of Eurostat, in searching the European statistical data in Eurostat databases and also in answering methodological questions and updating of information at the website of the Office, in the section **European statistics**. Last year, the public database **SLOVSTAT**

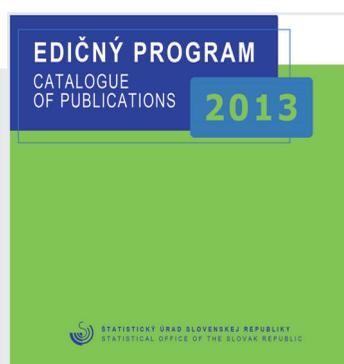
available on the Office's website, was intensively used by the professional and lay public. 8 754 registered users visited the database who realized 133 757 data extractions. The most interesting statistical fields for the users were mostly indicators from demography and social statistics (42,1%), macroeconomic statistics (29%) and business statistics (14,3%). The most extractions were made by students (more than a half) and users from business, science and research sector (almost a quarter).

32 305 users visited the regional database **RegDat** over the last year, they realized 80 957 visits and 312 070 data extractions. Users were interested most in statistical regional data on demography (28,6 %), labour market (24,5 %),

business statistics (11,6 %) and social statistics (10 %).

One of the main objectives set in the strategy of the Office is to increase systematically the institution value for parties concerned and its credit at national and international level. The Office monitors fulfilling of this objective through the credibility indicator of the SOSR. In 2012, the SOSR carried out the credibility survey by external independent organization on a representative sample of 1013 inhabitants of the SR in the age group over 18 years old. The survey results illustrated that 57 % of the respondents expressed a confidence to the SOSR. Compared with the results of the preceding surveys carried out in the years 2008, 2010 and 2011 by the same independent agency, the total confidence decreased

slightly. In spite of that fact, the SOSR ranked 3<sup>rd</sup> out of twelve institutions included in the survey (in 2011, it ranked 4<sup>th</sup>). Statistical publications were continuously issued in both electronic version and hardcopies according to the **Catalogue of Publications 2012**. The SOSR issued together 85 publications in monthly, quarterly and annual periodicity and almost all of them were available in Pdf on the Office's website. *Statistical Yearbook of the SR 2012*, *Regional Statistical Yearbook of Slovakia 2011*, yearbooks of industry, construction, transport, posts and telecommunications, yearbook of science and technology and quarterly *Statistical Report on Basic Development Tendencies in Economy in the SR* belonged to the priority completed and sectoral publications. The Office issued presentation publications such as *Slovak Republic in*



*Figures 2012, Regions in Pocket 2011, Slovakia in EU 2012 and ... Region in Figures* (for each region separately). Publications *View into the Regions of Slovakia 2006 – 2010, Population of the SR in the Context of the European Year of Active Ageing* and *Use of Information and Communication technology in the Slovak Republic* belonged to the publications with added value. Next interesting publications issued by the Office were *Social Trends in the Slovak Republic 2012* and *Food Consumption in the Slovak Republic in 2011*. Comprehensive overview of statistical information characterizing the position of women and men in current society was presented in the publication *Gender Equality 2012*. Throughout of the year, the Office progressively published basic results of the Population and Housing Census 2011.



# We publish periodical Slovak statistics and demography

The Office continued issuing its scientific reviewed periodical *Slovak Statistics and Demography* by the 22<sup>nd</sup> volume. It represents the only one scientific periodical issued in Slovakia in the field of statistics and demography. It is aimed at providing updated information on new and modern statistical methods and statistical procedures focused on effectiveness and quality improvement of statistical outputs. There are also other areas of information provision, such as coordinated cooperation between Eurostat and national statistical offices in the field of harmonization statistical surveys and the position of the Slovak statistics within the European Statistical System.

The periodical publishes original articles of analytical character, prognoses, discussion contributions, opinions, reviews, information articles and announcements aimed at different statistical fields (national accounts, production statistics, social statistics, statistics of living conditions and poverty, environment etc.). It aims at the demography covering both demographic statistics and also issues concerning Population and Housing Cen-

sus, theoretical and methodological bases of demography as well as contributions of historical demography.



# International activities

In 2012, Office's major activities in the field of international cooperation were carried out mostly within the **European Statistical System (ESS)** which continued in activities aimed at implementation of vision regarding the development of European statistics of 2010. Its main objective, in longer term period, is to support further modernization, better integration and effectiveness of statistical system. In the field of statistical legislation, considerable attention was paid to revision of the Regulation No 223/2009 on European statistics in order to strengthen professional independence, the position and coordinating role of national statistical institutes and intensive use of administrative sources for statistical purposes. In the field of statistics, significant regulations were concluded within the framework of approval process of the Council of the EU: European Statistical Programme for the years of 2013-2017, Regulation on the European System of National and Regional Accounts in the EU (ESA 2010) and Regulation on Statistics of Demography. In terms of financial statistics, adoption of Commission Delegated Decision of 29 June 2012 on investigation and fines related to the manipulation of statistics in euro area was really important. The repre-

sentatives of the Office participated actively in preparation and approval processes of those documents within the European Commission and the Council of the EU.

The aim of the **external business trips** was active involvement of the Office's representatives in working groups and other types of events organized within the ESS. In 2012, the Office delegated its representatives to 230 external business trips accounting for 302 individual participations. Even 181 of them represented the participation in events organized by the European Commission (Eurostat) and 27 in meetings of the Council of the EU. The Office's representatives also took part in events organized by the other international organizations (OECD, UN, ECB, IMF etc.), bilateral and regional activities, trainings within European Statistical Training Programme (ESTP) and in events within grant and ESSnet projects. Office's staff also operated as experts in providing development assistance to third countries.

In 2012, the Office implemented 35 **grant projects**, co-financed from the EU resources, aimed at implementing and developing new



statistical tools and methods in accordance with European legislation.

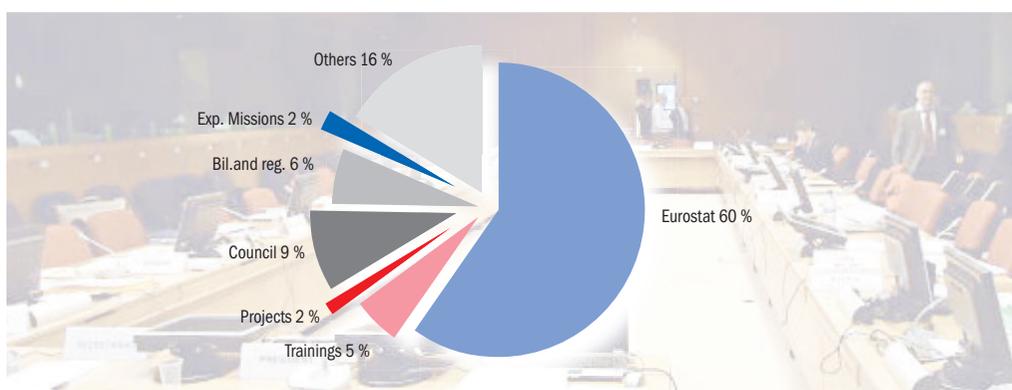
In the field of **technical assistance**, the project aimed at strengthening of the statistical system of Kazakhstan was launched. It is funded by the World Bank. The Office became the member of the international consortium headed by the Statistical Office of Germany. Moreover, the Office's staff operated as short-term experts to provide technical assistance to Cyprus, Ukraine, Macedonia and Bosnia and Herzegovina via missions in the countries of beneficiaries and through study visits of representatives of those countries in our Office. One of the most significant visits at the highest level was regarded delegation from Bosnia and Herzegovina taking place at the Office from 28 to 30 November 2012. The delegation focused on Population and Housing Census.

Within the **bilateral cooperation**, the representative of the National Statistical Institute, Portugal, Mr Paulo Saraiva dos Santos, the

### Examples from database of grant projects

Internal registration number	Project title
GP 01-12	Pilot studies and quality improvement of the LFS and its modules
GP 02-12	Provision of basic information on Purchasing Power Parities (PPP)
GP 03-12	Improvements of quality in national accounts
GP 05-12	Multi-purpose Statistics
GP 06-12	Labour Force Survey - 2013 ad hoc module on accidents at work and other work-related health problems
GP 08-12	Environmental Protection Expenditure Accounts in the Slovak Republic
GP 09-12	Linking micro-data on international sourcing and global value chains with other statistical repositories
GP 10-12	Contribution of the European Union to farm structure survey 2013
GP 11-12	Merging statistics and geospatial information in Slovak Republic

### The number of participants of external business trips by purpose



Contracting partner	Contract		Co-financing by THE SOSR	Implementation period from-to		Final technical report	
	number	date of signing		date	dispatched		
Eurostat Grants for 2012	10201.2012.002-2012.967	24. 7. 2012	30 %	1. 9. 2012	1. 7. 2013	15. 8. 2015	
Eurostat Grants for 2012	20602.2012.001/2012.276	13. 8. 2012	30 %	1. 11. 2012	1. 8. 2015	15. 9. 2015	
Eurostat Grants for 2012	20101.2012.002/2012.944	7. 9. 2012	10 %	1. 1. 2013	1. 6. 2014	15. 7. 2014	
Eurostat Grants for 2012	20601.2012.001-2012.301	5. 1. 2011	10 %	1. 10. 2012	31. 3. 2015	15. 5. 2015	
Eurostat Grants for 2012	10502.2012.001-2012.478	3. 12. 2012	30 %	1. 10. 2012	31. 5. 2014	15. 7. 2014	
Eurostat Grants for 2012	50904.2012.004-2012.442	12. 11. 2011	30 %	1. 7. 2012	31. 12. 2014	15. 12. 2015	
Eurostat Grants for 2012	30102.2012.006-2012.573	20. 11. 2012	10 %	1. 12. 2012	31. 12. 2013	15. 2. 2014	
Eurostat Grants for 2012	40201.2012.002-2012.996	5. 11. 2012	25 %	5. 11. 2012	30. 6. 2015	20. 8. 2015	
Eurostat Grants for 2012	50502.2012.001-2012.521	13. 11. 2012	10 %	15. 11. 2012	15. 11. 2014	31. 12. 2015	

general manager of the department for data collection, visited the SOSR. He shared his inspirational experience concerning the effi-

cient survey management system in particular focused on data collection with the seniors of the SOSR.



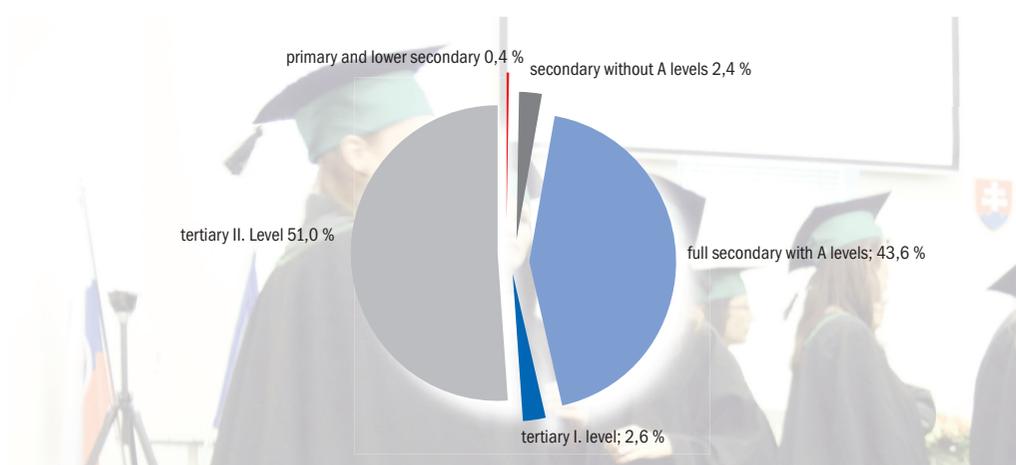
# Human resources

In 2012, **957,5 employees** (the average registered recalculated number) were employed in the SOSR, of which 331,6 employees at the headquarter of the Office and 625,9 employees at the workplaces of the SOSR in regions. In 2012, based on the government budget and its chapter earmarked for the SOSR, the number of posts was curtailed to 975 employ-

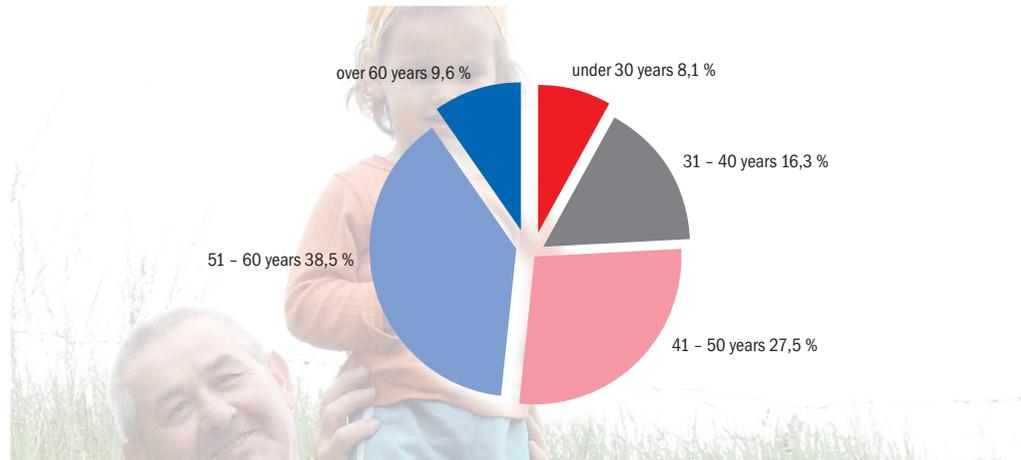
ees, of which 915 were to be for employees with full time jobs and 60 posts were reserved to carry out specific tasks concerning Population and Housing Census.

**Education and age structure** of employees of the Office to the 31<sup>st</sup> December 2012 is illustrated in the following graphs:

## Education structure



## Age structure



77,6 % women and 22,4 % men were employed in the Office. There were 133 head employees of which 70 % constituted women and 30 % accounted for men.

Within **education of employees**, the Office carried out educational activities endorsed in the *Education Plan of Employees of the SOSR for 2012* supplemented by other professional

trainings and courses based on operative requirements of respective departments and needs of employees. Last year, the education of the Office's employees was aimed mostly at:

- ▲ Introductory training and adaptation education of civil servants
- ▲ professional training
- ▲ language education



In the field of **introductory training and adaptation education of civil servants**, 41 employees took part in 26 introductory trainings. Within adaptation education (13 employees), there were used various forms and methods such as: self-education, briefings including participation in various educational events.

**Professional education** was focused on processing of voting results of the election to the National Council of the SR, Population and Housing Census and the methodology concerning particular statistical surveys.

81 employees participated in the educational programme **Schola Statistica** which was carried out within professional training. That programme was aimed not only at trainings for newcomers or employees with minimal professional experience, but also it consisted of trainings taking into account educational needs of particular departments of the Office.

87 employees of the Office took part in 64 professional educational events at international level. Professional statistical courses organized within the **European Statistical Training Programme** constituted a part of those events. The objective of those courses was to improve required knowledge and skills in the field of European statistics, exchange experience and provide relevant information on the European Statistical System.

In the **education of information and communication technologies** predominated trainings which were the part of the project *Electronic Services of the SOSR* within *Operational Programme Information Society* (OPIS) funded

from European funds. 659 employees of the headquarters as well as workplaces in regions participated in 34 trainings.

Other employees of the Office participated in education according to their professional specification (e.g. legislation, management of human resources, wages, economy and operation, public procurement etc.).

4 690 employees took part in particular forms of professional education in total, and 1 398 employees in the field of information and communication technologies.

251 employees were involved into **language courses**; into half-intensive and intensive courses of English, French and German language.

In 2012, the staff took part in 845 educational activities including self-education. The form of self-study was used by 303 employees in the total range of 6 197 hours.

Last year, the Office spent on education EUR 34 143.

**Library** of the SOSR provided its services to 2 410 readers (of whom 1 875 were external ones and 535 readers belonged to the staff). 4 480 lendings were recorded in the library during the last year. The library was enriched by 434 publications (of which 245 constituted the publications issued by the SOSR). The library registered 50 titles of daily press and periodicals. The purchase of professional literature, subscription of daily press and periodicals amounted to EUR 8 600.

# Information systems and information and communication technologies

In 2012, a significant event in terms of Information Systems Department was the **Election to the National Council of the Slovak Republic**. The Office ensured information system by suppliers as well as by its own human resources for the whole process of preparation, processing, evaluation and presentation of election results.

In 2012, works concerning processing the results of **Population and Housing Census**, held in 2011, continued. By means of application software for further processing of data obtained from the census and applying statistical methods for data correction and imputation, the Office prepared data sources for analyses and publication of results to the Statistical Office, Eurostat and the public. For that purpose, work on creation of electronic outputs from the Population and Housing Census 2011 was initiated.

In 2012, within the Programme of State Statistical Surveys, **electronic data collection** available for reporting units on the Office's website was used averagely by 4 450 (26,1 %) respondents of the total average number of 14 950 addressed reporting units in monthly periodicity and averagely by 7 012 (24,6 %) respondents of the total average number of 28 479 addressed reporting units in quarterly periodicity. In 2012, electronic data collection contributed to reduction of administrative burden of reporting units. In 2014, it is planned for all surveys within implemented phase of the national project of *Electronic services*.

In the field of information system development, the Office proceeded to the implemen-

tation phase of the project following the signing of contract on providing non-repayable financial contribution to the **project of Electronic services of the SOSR** and subsequent and successful public procurement and conclusion contract on project implementation in 2010 with a supplier. The objective of the project is to introduce high-quality electronic services oriented on citizens and entrepreneurs of the SR by increasing the quality, information value, availability and transparency of statistical data. The project is aimed at reducing excessive burden of reporting units during statistical surveys by introducing the principle once and not more. It relates to elimination of duplicate data acquisition that is already available in information system of public administration. The SOSR will obtain the data from public administration bodies involved into the national statistical system. Information system will be based on the newest technologies and will provide users with more levels of tools for operations with data. On one hand, the portal will allow access to statistical tables classified by subject areas. A tool that allows monitoring data in hierarchical structures by subject areas, time or geographic presentation will also be available. In case of user's interest, there also will be available an online analytical tool allowing application of basic statistical methods, production of own report or its graphic representation. In case of interest in specialized outputs, user can use paid electronic service *Specific statistical data acquisition* where the staff of the SOSR prepare statistical outputs at user's request. In this case, it is necessary to follow the principle of confidentiality.

A part of the project is also building up *new*



*election information system* allowing electronic delivery of election minutes. If there is no access to internet in a respective division election commission, it is possible for the commission to complete the minutes in its offline electronic form and then to deliver it to a district election commission. This change will shorten the time needed for processing election results and it is an interstage of putting in place electronic voting in elections.

Based on the analyses and proposals performed in 2011 arising from project requirements, in 2012, the implementation phase of statistical information system and election information system were launched as well as testing of both systems in order to launch their operation successfully in 2013.

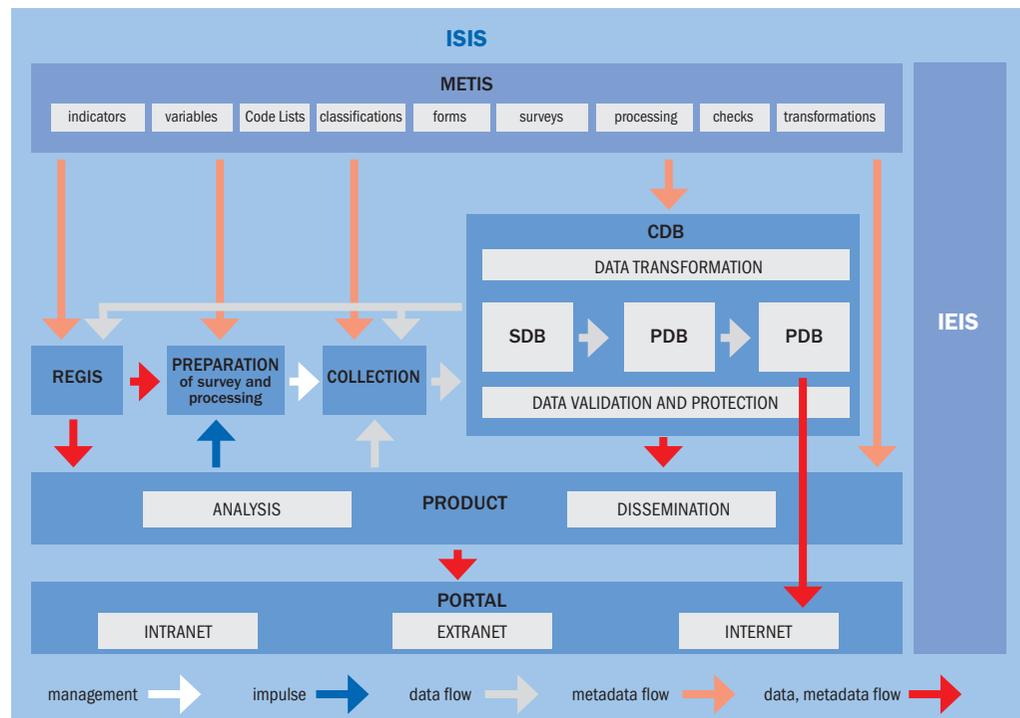
In the field of information and communication technologies, the Statistical Office of the SR after successful completion of the project *Consolidation of infrastructural services on the Microsoft platform (AD, Mail, Internet,...)*, progressed on the further expansion of infrastructure consolidation, namely in consolidation of client stations. The project objective was to unify client environment for the staff of the SOSR in terms of operating system (OS) MS Windows and office package MS Office. The SOSR is a participant of application of Microsoft Enterprise Agreement (EA), is the holder of client licence of type *Desktop Enterprise* and therefore it is authorized to update the OS and the latest versions of other SW components.

### **Microsoft products contained in Desktop Enterprise:**

- ▲ Upgrade of actual version of the operational system Microsoft Windows
- ▲ Current version of the office package Microsoft Office Professional Plus (the latest version)
- ▲ Enterprise CAL suite (client access licence for actual server versions):
  - ▲ Windows Server CAL
  - ▲ Exchange Server Enterprise CAL
  - ▲ Exchange Server Standard CAL
  - ▲ SharePoint Server Enterprise CAL
  - ▲ SharePoint Server Standard CAL
  - ▲ Lync Server Enterprise CAL
  - ▲ Lync Server Standard CAL
  - ▲ Microsoft Windows Rights Management Services CAL
  - ▲ Forefront Protection Suite
  - ▲ Forefront Unified Access Gateway

*Note: The SOSR use all SW products except "Microsoft Windows Rights Management Services"*

The objective of client stations consolidation was to take advantage of the benefits arising from EA Agreement and unify the platform of products for Microsoft Windows 7 and Microsoft Office Professional Plus 2010. This target we managed to fulfil up to 99 % and it was necessary to keep the remaining non-migration client stations on the original platform due to dysfunction of some applications of the SOSR on new basis and financially and also technically demanding transition to new versions OS and MS Office. Implementation of the new information system of the SOSR in 2013 provides a real foundation for client sta-



tions to update them to the latest versions OS and MS Office. In the next year we plan a pilot programme of verification MS Windows 8 and MS Office 2013 in real operation of the SOSR.

The year 2012 was really demanding in terms of social changes as the special parliamentary elections were held. The Statistical Office of the SR as an institution is responsible for collection and processing the election results and referendum, it was necessary to strengthen security measures to eliminate risks in the course of election to the NC SR.



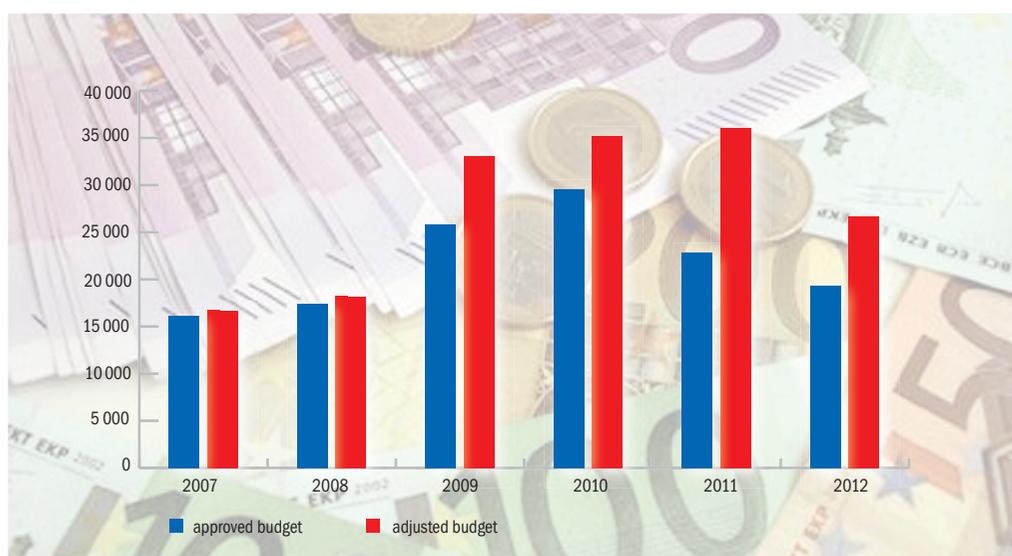
# Financial results

By the Act No. 511/2011 Coll. on state budget, expenditures in the amount of EUR 19 341 297 were approved for the chapter Statistical Office of the SR. In the course of 2012, the budget of the Office was adjusted by 11 budgetary measures of the Ministry of Finance of the SR to EUR 26 668 073.06. The adjustments of the budget mostly related to the increase in capital expenditure limit of financial resources of previous periods in the amount of EUR 281 360 and exceeding of spending limit by the EU's resources as well as by resources of the state budget earmarked for co-financing of joint programmes of the SR and the EU in the total amount of EUR 7 099 992.42 earmarked for the implementation of the project *Electronic services of the Statistical Office of the SR* that the Office solves as a participant of the interdepartmental programme of *Operation*

*Programme Informatization of Society*. Additional adjustments concerned the increase of spending limit by resources earmarked for completion of the satellite account in tourism (EUR 120 000) and the increase the limit of current expenditure due to a lack of budget appropriations on standard operation of the Office (EUR 446 000). In compliance with § 8 of the Act No. 523/2004 Coll., the Ministry of Finance of the SR bound capital expenditures of the SOSR in the amount of EUR 405 019 and resources of the EU and SB earmarked for co-financing of joint programmes of the SR and the EU in the amount of EUR 178 656.36 with the possibility to spend them in the next budgetary year.

The limit of revenues in the amount of EUR 276 000 was approved for the Statistical Office

## Comparison of approved and adjusted budget



of the SR for the year 2012. The revenues de facto reached EUR 679 618, of which non-tax revenues constituted EUR 176 334 and extra budgetary revenues from foreign grants accounted for EUR 503 284 provided by the European Commission with the aim to introduce new statistical surveys. Non-tax revenues of the budget were not fully met and therefore difference in unfulfilled revenues arose for the Office in the amount of EUR 99 666. Failure to meet revenue was mainly due to falling interest in renting of the Office's vacant space and also due to lower revenues from the sale of statistical data since statistical data are available free of charge on the internet.

Adjusted budget of expenditures amounted to EUR 26 668 073.06 and was spent in the amount of EUR 26 667 610, i.e. to 100 %. In terms of the total expenditures, specific types of expenditures amounted to EUR 1 825 849 – Population and Housing Census 2011, EUR 1 529 925 – election to the National Council of the SR and EU funds and state budget funds earmarked for co-financing of joint programmes of the SR and the European Union, EUR 6 921 336 for implementation the project *Electronic services of the Statistical Office of the SR* that the Office deals with as a participant of the interdepartmental programme *OP Informatization of Society*. Other expenditures in the amount of EUR 16 390 500 spent on standard statistical activities consisted of the expenditures on wages and insurance in the amount of EUR 11 618 479 (70,9 %), goods and services accounted for EUR 3 471 004 (21,1 %), current transfers constituted EUR 1 146 270 (7 %) and capital expenditures amounted to EUR 154 747 (1 %).

Expenditures on wages were spent in the

amount of EUR 8 554 569 and related contributions to insurance companies amounted to EUR 3 063 910.

Expenditures on goods and services amounted to EUR 3 471 004 were spent mostly on statistical surveys and processing of statistical data, technical support services of information and communication technologies, travel expenditures, education of employees, expenditures concerning the collection of statistical surveys, social fund contribution and catering of staff. Expenditures on energies and communications, protection of buildings, maintenance of technical equipment and buildings and operation of motor vehicles represent relevant part.

Current transfers were drawn in the amount of EUR 1 146 270, of which EUR 1 050 840 were spent on contributory organisation INFOS-TAT. Other transfers were used on severance grant, severance allowance and sickness benefits. INFOSTAT addressed tasks for the needs of the SOSR specified in contracts.

Capital expenditures in the amount of EUR 154 747 were spent on reconstruction of buildings of the SOSR, purchase of software and operating machinery and equipment.

## Special types of expenditures

### Population and Housing Census 2011 (PHC)

Activities follow-up Population and Housing Census 2011 accounted for EUR 1 825 849, of which EUR 724 696 were spent on goods



and services and EUR 136 306 on capital expenditures. Considerable amount of money earmarked for goods and services was spent on processing and dissemination of census results, publication activities, remuneration of employees outside an employment relationship who performed processing of census results, material and technical equipment and overhead expenses. Capital expenditures were spent on purchase of software.

## Election

EUR 1 529 925 were spent on the election to the National Council of the Slovak Republic, in total. Expenditures were spent mostly on overtime pay, remunerations and relating payments to insurance companies of employees participating in processing of election results. Expenditures on goods and services were spent on material provision of professional summarizing units, telecommunication services, and technical support services and on agreements for work. Other expenses in the amount of EUR 230 000 were transferred to INFOSTAT that ensured processing of election results. Capital expenditures in the amount of EUR 50 000 were spent on software purchase.

## Electronic services of the Statistical Office of the SR

Resources of the EU and resources of SB earmarked for co-financing of joint programmes of the SR and the EU in the total amount of EUR 6 921 336 comprising resources of the EU in the amount of EUR 5 212 458 and resources

determined on co-financing amounted to EUR 1 708 878 were spent on financing the project *Electronic services of the SOSR* that the Office tackles as a participant of the interdepartmental programme of *OP Informatization of Society*. Those resources, in accordance with their specific designation, were spent on purchase of computer technology, software and licenses, on payments for consulting services and project promotion.



# Priorities in 2013

To build the **integrated quality management system** of the SOSR, the implementation of the project *Monitoring implementation of the principles of the European Statistics Code of Practice* will be the priority over next period as well as the implementation of the actions taken for its improvement. The implementation of the actions will contribute to enhance the quality and credibility of statistics produced by the SOSR as well as the credibility of the Statistical Office itself.

Another priority associated with the building of the **integrated quality management system** – to get successfully through external audit performed by the ESS (peer review) where the Statistical Office was chosen for one of two pilots of the above mentioned audit within the ESS. The audit will verify whether the QMS of the SOSR is in compliance with the requirements of European Statistics Code of Practice.

Implementation of the project **cost management** continued to remain a priority. It focused on further usage of outputs from information system with the aim to monitor time worked in relation to analysis of the capacitive intensity of the projects and activities of the Office. In this context, much attention will be paid to innovative system for **monitoring cost-effectiveness of particular statistical surveys** performed in the SOSR.

Considering the significant benefit of that system aimed at monitoring of SOSR's effectiveness, the great care will be taken to development that system towards fully-valued **managerial information system**.

In 2013, the priority in the field of **classifica-**

**tions** will be implementation of the revised classification of the European System of National Accounts ESA 2010 into Business Register.

One of the most important tasks in the field of statistical **registers** will be synchronization of processes of the national system for administration of statistical registers with processes developed within the European administration system of Eurogroup register (EGR).

In the field of methodology, the SOSR will focus on implementation a pilot methodical audit of selected survey and as an integral part of it, there will also be the evaluation of the results of **self-assessment**.

In 2013, two grant projects, which are aimed at **data integration from more sources**, will be completed. The outcomes of them will be implemented into statistical processes in the following period.

As a key element affecting the quality of statistical outputs can be also considered **the harmonization of procedures for the analysis of seasonal time series**. Therefore, in terms of methodology, the year 2013, will also become the year of training for usage tool of new generation for seasonal analysis – JDEMETRA+, which allows the implementation of the ESS guidelines for seasonal analysis. These guidelines cover all key process steps for seasonal and calendar adjustments of time series and represent an important step towards the harmonization of procedures within the ESS.

In 2013, consolidation and harmonization of **metadata**, that is a logical part of continuing consolidation of database and project activi-



ties relating to the national project *Electronic services of SOSR*, will continue.

Following European Statistical System in which the mechanism of setting priorities was implemented by a strategy of management with the aim to counterbalance increasing needs of European statistics which should support new and existing policies in unfavourable situation with limited sources available for the production of statistics, the **mechanism of setting negative priorities** will be established and will be based on annual reviewing of existing statistical requirements, in the system of national statistics. There will be reviewed in detail whether all the data sources for production of statistics are necessary or some of them could be discontinued or their range could be curtailed.

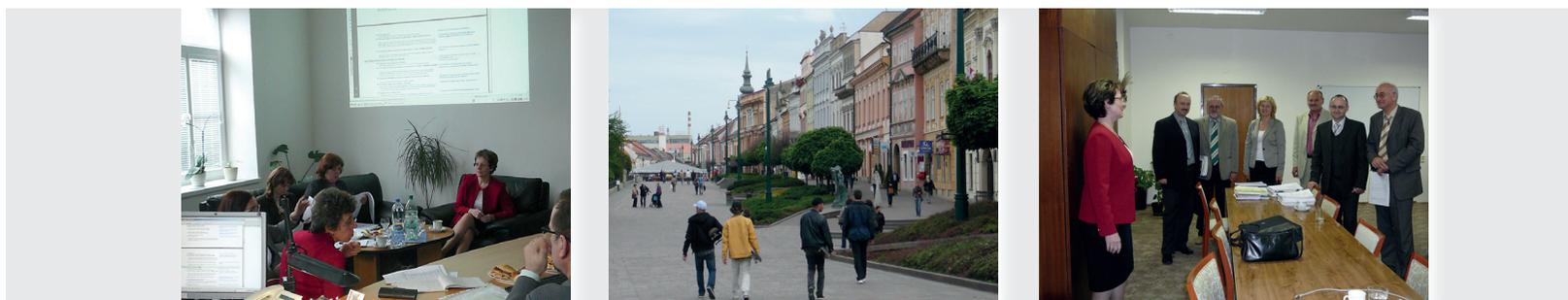
The possibilities how to **reduce response burden** will be sought through communication with owners of administrative data sources with the aim of intensive use of those sources.

Apart from the standard routine work on **national accounts**, „upstream dialogue visit“ on

the issue of the excessive deficit procedure and the debt will be likely to be held in the 1<sup>st</sup> half of 2013. Moreover we focus on the preparation of the implementation of the ESA 2010 through gradual change analysis and quantification of impacts on particular items of national accounts. Next task we have to fulfil is to prepare a smooth transition to the new IT environment.

**Price statistics** will be aimed mostly at monthly survey carried out within the methodology harmonization project of the consumer price survey for purposes of calculation of HICP and of *the European Comparison Programme*. The calculation of real estate price indices and price indices of goods and services relating to owner-occupied housing will continue. From January 2013, all the calculations of price indices on the revised weight schemes, which reflect the structure of particular sectors of economy from 2010, will be made in the field of prices of production statistics.

Priority task of **foreign trade statistics** will be to ensure the tasks arising from preparation of the project aimed at testing of the mutual



exchange, which depends on the decisions and activities of Eurostat. Further analysis comparing the real data with data collected from opposite flows will be ensured. The department intends to continue in working meetings with key reporting units and organize workshops for them. That forms of information providing on the INTRASTAT system is the most demanded.

Next year, the task of the department of foreign trade statistics will be to test functionality of ISIS for controls, imputations, processing and outputs of foreign trade statistics in cooperation with a solver. At the end of 2012 the management of the Office decided to transfer processing of foreign trade statistics to workplace of the Statistical Office in Trnava. In this context, it will be necessary to ensure in close cooperation with the workplace in Trnava the staff training aimed at the issue of INTRASTAT, its methodology, the manners of cooperation with reporting units, work with microdata and their further processing etc.

There are intended working meetings with key reporting units that have problems with

regular data providing on time. Workshops will be provided for reporting units since that form of data providing on the system of INTRASTAT is the most required and efficient.

An important task for the coming years in the field of **business statistics** will be active participations in preparation of the Framework Regulation Integrating Business Statistics (FRIBS) with emphasis on the requirements defined in packages of statistical areas. In **short-term statistics**, the activities will be focused mainly on implementation of new metadata format NRME (National Reference Metadata Editor) which requires a transformation of existing metadata of all short-term indicators.

Important role of statistics of **science, technology and innovation** of the SR will be the implementation of new requirements and changes under Regulation 995/2012. Methodological cooperation with international institutions in developing new indicators to monitor the European research area will continue.

Under the Regulation No. 691/2011, the **statistics of the environment** will be obliged to



provide Eurostat with data for three environmental accounts (account of material flows, account of emissions to atmosphere and account of taxes relating to environment). That task is considered to be the most important one. In 2013, the activities will be aimed at implementation of new requirements arising from the changes made in Regulations and activities focused on quality enhancement and international data comparability will continue as well. Of course, great attention will be paid to burden reduction of reporting units.

In the field of **social statistics**, priorities will be focused on generating and building up databases – completing consolidated database of demographic statistics in the time series from 1996 and building up definitive source bases from Population and Housing Census 2011 (SDB residents, houses, flats, managing and census households). In 2013, the section will be working on design modification of Family accounts statistics which should be implemented from 2014. Besides the regular labour force sample survey, additional survey on accidents at work and health problems relating to work will be performed in the 2<sup>nd</sup> quarter of 2013. During the year, preparation focused on the implementation of International Standard Classification of Education ISCED 2011 into social surveys, starting with the year 2014 onwards, will continue within grant project. One of the priorities will also be the preparation aimed at implementation the grant project of European health interview survey EHIS 2014.

Election statistics will be aimed at processing the results of voting in **elections to bodies of**

**regional self-governments**, which will be held at the end of 2013. Besides this task, within the meaning of respective Act, the SOSR will continuously carry out activities concerning new elections to bodies of municipal self-government on dates determined by the president of the National Council of the SR.

In the field of **dissemination and providing statistical information**, the Office will be focused on achievement of marketing objectives with the aim to get to know costumers' needs and satisfy their growing demands concerning quality and complexity of products and services of the Office. Attention will be paid to broaden contents and forms of products made available through the internet. In compliance with the conception of **new internet portal of the Office**, products aimed at data presentation by new means allowing users more comfortable access to statistical data and enabling to understand statistics much more, will be developed. New internet portal will bring catalogue solutions of statistical products and information and new user functions. A new unified public database, which will provide users with a new robust tool for activities with statistical data, is one of the upcoming solutions aimed at public at large. An integral part of the new portal will also be a comfortable tool for selecting and browsing metadata. As an innovation, there will be a dictionary which will provide users with definitions of terms, indicators, items etc.

Enhanced effort will be devoted to deepening the good relations with various groups of costumers, intensifying communication between users and producers of statistics which can contribute to the development of customer

oriented statistics. **Survey on satisfaction** of users with products and services of the SOSR, which is carried out via on-line questionnaire in two-year periodicity, will contribute to obtain feedback on needs, requirements and expectations of customers. The results of the survey will be taken into account in production of new products, forms of their dissemination, but also in improving other activities of the Statistical Office.

**Survey on credibility of the SOSR**, which will be arranged by an independent external agency, will provide response how is our institution seen by public.

In order to raise public awareness about the role and mission of the official statistics, their importance for society and individuals, the Statistical Office will perform **Open Door Day** in the 1<sup>st</sup> half of 2013. It will be carried out with the aim to inform the public about the activities of statisticians, provide information about products and services of the Office, the opportunity to obtain statistical information as well as present new Office's website. By Open Door Day, the Statistical Office of the SR will support the initiative of several institutions which designated the year 2013 as **International Year of Statistics**. The main intention of the initiative is to stress, by means of companies and organizations across the world, the importance and mission of statistics for a wide range of bidders-for researchers, entrepreneurs, policy makers, media, students and the general public.

In 2013, major challenge for the **management of human resources** is unfavourable situation in resources of the SOSR associated with de-

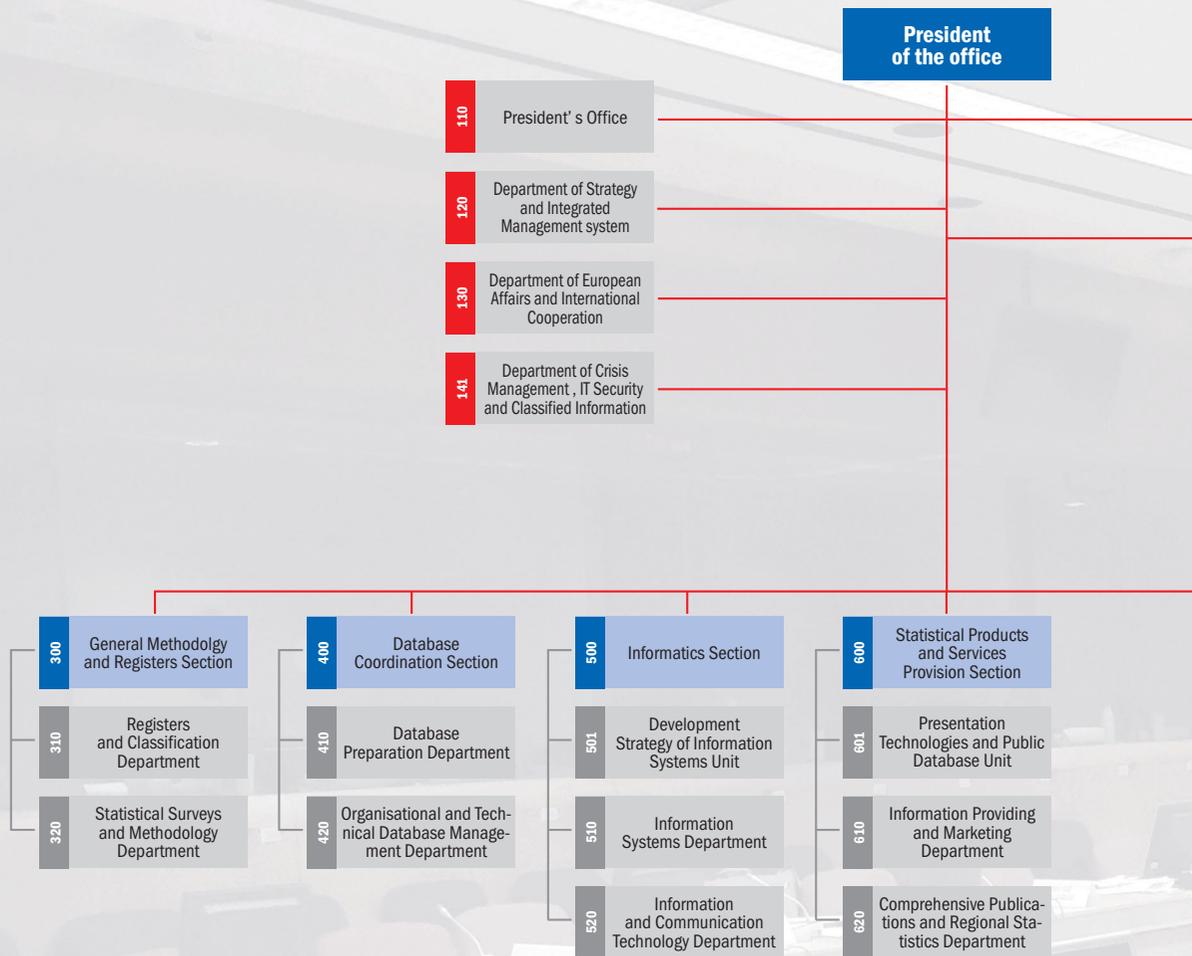
crease of the budgetary wage resources. For this reason it will be necessary to accede to saving measures and reassess the number and structure of posts in the Office. Staff education will be focused mainly on improvement of necessary professional and managerial competences in accordance with *Development Strategy of the Office for the years 2013-2017* and position strengthening within the national and European Statistical system. Significant priority will be education of employees with a view to acquiring knowledge and skills necessary for successful meeting professional activities in particular subsystems and layers of new *Integrated statistical information system* (ISIS).

The main task of the **Information Systems** Department will be successful completing of the project Electronic services of the SOSR, staff training, remigration of historical data and follow up smooth transition of the Statistical Office on routine operations in the new system which will be carried out in the course of 2013.

The priority task of the **Information and Communication Technology** Department will be to ensure the application and technical support with an emphasis on information systems, which are a part of the project *Electronic services of the SOSR*, enhance the availability IS, improve quality of provided services. Another priority will be to ensure the collection and processing of election results to bodies of regional self-governments in 2013 in terms of the technical support of the process.

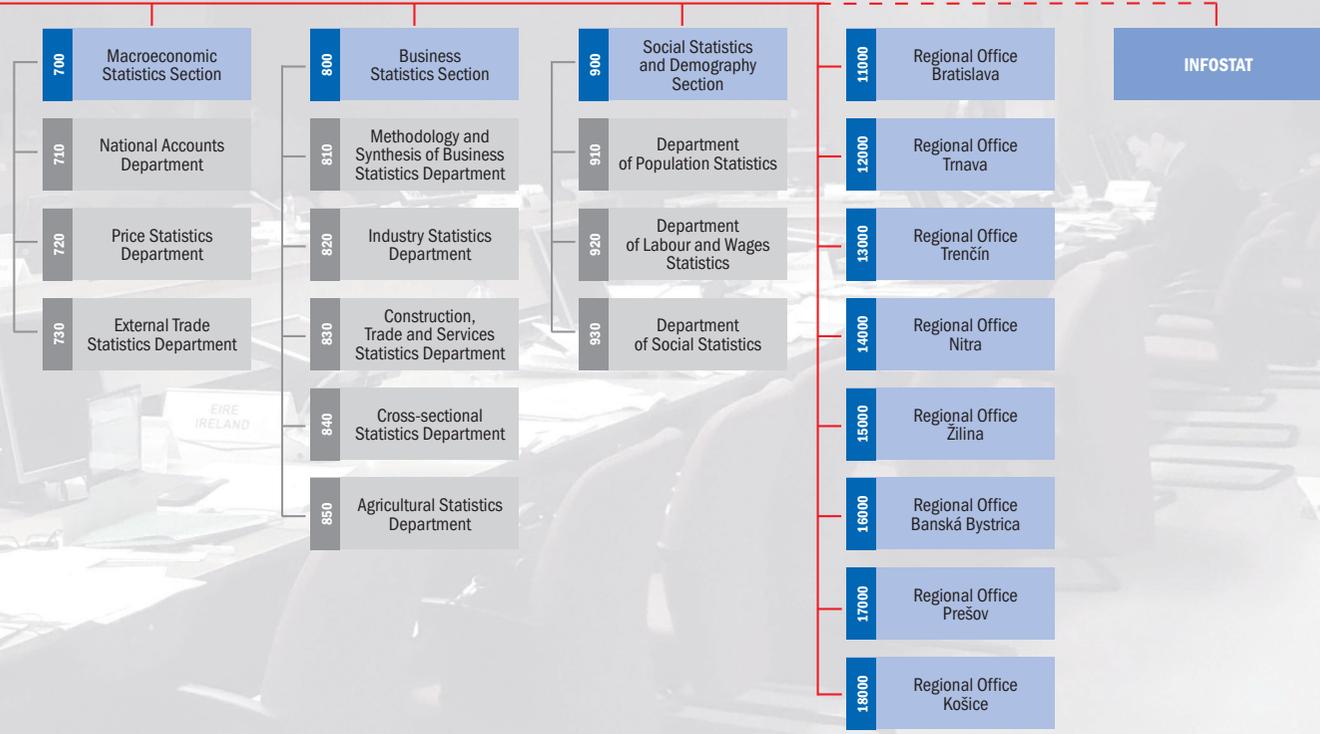


# Organizational structure 2012



Vice-president  
of the Office

Head of  
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